

Gloucestershire Constabulary
Police Headquarters
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www.gloucestershire.police.uk



Your reference: N/A
Our reference: FOI_ 26_0495
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 24/06/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_ 26_0495

On 21/05/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

My questions are as follows:

1. From 1 January 2022 to 1 April 2026, broken down by year, and month, how many of the following crimes were reported to your force with a location marker of 'petrol station', 'forecourt', 'service station' or similar term indicating the [reported] incident took place at a petrol filling station:

- Theft
- Robbery
- Armed robbery
- Burglary
- Attempted burglary
- Arson
- Attempted arson
- Assault
- Criminal damage

2. Please provide clear-up rates/tables for those incidents over the same period, broken down by year, and month.

3. Please also indicate how many (if any) offences were classified as 'organised retail crime' if this marker is one used by your constabulary, breaking these markings down by calendar year, and offence type listed above.

4. Separately, while I appreciated the specific offence of 'assault on a retail worker' only came into force on 29 April 2026, please tell me how many reports of such alleged incidents your force has so far recorded in total (not just at petrol stations).

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

With thanks,

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search was completed for all substantive recorded crimes between 01/10/2022 to 01/04/2026 where the location contains the keyword 'Petrol Station', 'Forecourt', 'Service Station' and 'Filling Station' which released the following results.

Offence / Outcome	2022	2023	2024	2025	2026	Grand Total
Assault w/o Injury	5	25	21	10	3	64
1: Charged		2	1			3
12: Named suspect identified but is dead or too ill (physical or mental health) to prosecute				1		1
14: Victim declines/unable to support action to identify offender	2	4		2		8
15: CPS - named suspect, victim supports but evidential difficulties	1	4	2	2		9
16: Victim declines/withdraws support - named suspect identified		3	6	5	1	15
18: Investigation complete no suspect identified	2	10	10		2	24
2: Youth conditional caution			1			1
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue			1			1
3: Adult conditional caution		1				1
8: Community resolution		1				1
Assault with injury	4	4	10	5		23
1: Charged			2	1		3

14: Victim declines/unable to support action to identify offender	1		1	1		3
15: CPS - named suspect, victim supports but evidential difficulties		1	1			2
16: Victim declines/withdraws support - named suspect identified	1		3	1		5
18: Investigation complete no suspect identified	2	3	2	2		9
8: Community resolution			1			1
Assault with Injury on a Constable		1				1
1: Charged		1				1
Assault with Intent to cause Serious Harm		1	2	1		4
1: Charged		1				1
15: CPS - named suspect, victim supports but evidential difficulties			1			1
16: Victim declines/withdraws support - named suspect identified				1		1
18: Investigation complete no suspect identified			1			1
Attempted Burglary - Business and community		3				3
1: Charged		1				1
18: Investigation complete no suspect identified		2				2
Blackmail				1		1
14: Victim declines/unable to support action to identify offender				1		1
Burglary - Business and community		7	5	4	4	20
1: Charged				1		1
15: CPS - named suspect, victim supports but evidential difficulties		1	2			3
15: Police - named suspect, victim supports but evidential difficulties				1	1	2
16: Victim declines/withdraws support - named suspect identified		3				3
18: Investigation complete no suspect identified		3	3	1	3	10
2: Youth conditional caution				1		1
Criminal damage -dwelling			1	1	1	3

1: Charged					1	1
14: Victim declines/unable to support action to identify offender				1		1
18: Investigation complete no suspect identified			1			1
Criminal damage -non dwelling		2	3	2		7
16: Victim declines/withdraws support - named suspect identified			1			1
18: Investigation complete no suspect identified		1	2	2		5
3: Adult conditional caution		1				1
Criminal damage -other		5	3	1		9
1: Charged		1				1
18: Investigation complete no suspect identified		4	3	1		8
Criminal damage -vehicles		3	1	2	1	7
15: CPS - named suspect, victim supports but evidential difficulties			1	1		2
16: Victim declines/withdraws support - named suspect identified		1				1
18: Investigation complete no suspect identified				1	1	2
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue		1				1
8: Community resolution		1				1
Drug trafficking		1	3			4
1: Charged			2			2
15: CPS - named suspect, victim supports but evidential difficulties			1			1
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue		1				1
Harassment		5	3	3		11
1: Charged		2	2	1		5
14: Victim declines/unable to support action to identify offender				1		1
15: CPS - named suspect, victim supports but evidential difficulties		1		1		2

16: Victim declines/withdraws support - named suspect identified			1			1
18: Investigation complete no suspect identified		2				2
Malicious Communications		2				2
14: Victim declines/unable to support action to identify offender		1				1
16: Victim declines/withdraws support - named suspect identified		1				1
Offences against state / public order		6	4	8		18
1: Charged		5	3	4		12
16: Victim declines/withdraws support - named suspect identified				1		1
18: Investigation complete no suspect identified		1				1
4: TIC (taken into consideration)			1	3		4
Other forgery	2		1	5	1	9
15: CPS - named suspect, victim supports but evidential difficulties				2		2
15: Police - named suspect, victim supports but evidential difficulties				1		1
16: Victim declines/withdraws support - named suspect identified					1	1
18: Investigation complete no suspect identified	2		1	2		5
Other notifiable offences		1		1		2
1: Charged		1				1
20: Other body/agency has investigation primacy				1		1
Other theft/unauth taking	7	36	25	22	2	92
14: Victim declines/unable to support action to identify offender		1		1		2
15: CPS - named suspect, victim supports but evidential difficulties	1	2	3			6
15: Police - named suspect, victim supports but evidential difficulties				1		1
16: Victim declines/withdraws support - named suspect identified			1			1
18: Investigation complete no suspect identified	5	33	21	20	2	81

22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue	1					1
Possession of Article with Blade or Point				1		1
2: Youth conditional caution				1		1
Possession of Drugs(Cannabis)	1	7	1	3		12
1: Charged		2				2
15: CPS - named suspect, victim supports but evidential difficulties		1	1			2
8: Community resolution	1	4		3		8
Possession of Drugs(Excluding Cannabis)		1		1		2
1: Charged		1		1		2
Possession of Firearms Offences		1	1			2
15: CPS - named suspect, victim supports but evidential difficulties		1	1			2
Possession of Other Weapons	1	1		1		3
1: Charged	1					1
15: CPS - named suspect, victim supports but evidential difficulties		1				1
16: Victim declines/withdraws support - named suspect identified				1		1
Possession of Weapons with Intent		1				1
17: Suspect identified but prosecution time limit expired		1				1
Profiting from/Concealing Knowledge of the Proceeds of Crime						
Public Fear, Alarm or Distress	9	27	19	15	1	71
1: Charged			2			2
14: Victim declines/unable to support action to identify offender	2	5	1	2	1	11
15: CPS - named suspect, victim supports but evidential difficulties		6	1	5		12
16: Victim declines/withdraws support - named suspect identified	2	4	2	4		12
18: Investigation complete no suspect identified	5	10	10	2		27

8: Community resolution		2	3	2		7
Racially or Religiously Aggravated Assault with injury		1	1			2
1: Charged			1			1
14: Victim declines/unable to support action to identify offender		1				1
Racially or Religiously Aggravated Criminal Damage		1				1
1: Charged		1				1
Racially/Religiously Aggravated Public Fear, Alarm or Distress	1	2	6	4	1	14
1: Charged				1		1
14: Victim declines/unable to support action to identify offender			4	1		5
15: CPS - named suspect, victim supports but evidential difficulties				1		1
16: Victim declines/withdraws support - named suspect identified		1				1
18: Investigation complete no suspect identified	1	1	2	1	1	6
Robbery of business property					1	1
14: Victim declines/unable to support action to identify offender					1	1
Robbery of personal property	2	5	2	5		14
1: Charged	1	1				2
14: Victim declines/unable to support action to identify offender	1	1				2
15: CPS - named suspect, victim supports but evidential difficulties		2	1			3
18: Investigation complete no suspect identified		1	1	4		6
3				1		1
Sexual Assault on a male 13+				1		1
1: Charged				1		1
Sexual assault on female 13+	1	1				2
1: Charged	1					1
18: Investigation complete no suspect identified		1				1
Shoplifting	28	174	159	114	28	503

1: Charged	2	22	10	13	3	50
1: Summoned/postal requisition					1	1
14: Victim declines/unable to support action to identify offender	2	2	3	2	2	11
15: CPS - named suspect, victim supports but evidential difficulties		13	11	5		29
15: Police - named suspect, victim supports but evidential difficulties					1	1
16: Victim declines/withdraws support - named suspect identified		8	4	1	2	15
17: Suspect identified but prosecution time limit expired		1	1			2
18: Investigation complete no suspect identified	21	108	97	74	18	318
2: Youth caution				1		1
20: Other body/agency has investigation primacy					1	1
21: Police - named suspect, investigation not in the public interest				1		1
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue	2	3	2	3		10
3: Adult conditional caution		1		1		2
4: TIC (taken into consideration)		9	22	4		35
5: Offender has died				1		1
8: Community resolution	1	7	9	8		25
(blank)						
Stalking				1		1
16: Victim declines/withdraws support - named suspect identified				1		1
Theft by employee			1	1		2
15: CPS - named suspect, victim supports but evidential difficulties			1	1		2
(blank)						
Theft from automatic m/c ,meter		2				2
18: Investigation complete no suspect identified		2				2
Theft from the person of another		1	2	1		4

18: Investigation complete no suspect identified		1	2	1		4
(blank)						
Theft from vehicle	1	6	1	2	2	12
15: CPS - named suspect, victim supports but evidential difficulties		1			1	2
18: Investigation complete no suspect identified	1	5	1	2	1	10
Theft making off without payment	84	193	202	120	33	632
1: Charged	2	1	10			13
14: Victim declines/unable to support action to identify offender		3	4	9	4	20
15: CPS - named suspect, victim supports but evidential difficulties	3	8	12	9	3	35
15: Police - named suspect, victim supports but evidential difficulties				1	3	4
16: Victim declines/withdraws support - named suspect identified	4	13	12	6		35
18: Investigation complete no suspect identified	71	160	163	93	22	509
21: Police - named suspect, investigation not in the public interest				1		1
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue	4					4
4: TIC (taken into consideration)		1				1
8: Community resolution		7	1	1	1	10
Theft of mail	1					1
18: Investigation complete no suspect identified	1					1
Theft of pedal cycle	1	3	3	2	1	10
1: Charged			1			1
14: Victim declines/unable to support action to identify offender				1		1
18: Investigation complete no suspect identified	1	3	2	1	1	8
Theft/unauth taking m/veh		1	1			2
18: Investigation complete no suspect identified		1	1			2
Threat / possession w/i -criminal damage		2			1	3

14: Victim declines/unable to support action to identify offender					1	1
18: Investigation complete no suspect identified		2				2
Threats to Kill		1	2			3
1: Charged		1				1
18: Investigation complete no suspect identified			2			2
Vehicle/driver document fraud					1	1
1: Charged					1	1
Grand Total	148	533	483	338	81	1583

Unfortunately there is no central register for this information linking to OCG and no way to retrieve the information by way of electronic searches. The only way of trying to determine whether any relevant information is held and to retrieve that information would be to manually review each incident that would need to be reviewed which would obviously take far longer than the 18 hours prescribed by the Freedom of Information Act.

In regards to question 4, The offence of assault on a retail worker, this was announced on the 19th April 2026 but does not come in to power until the 29th June 2026 so there will be no data as of yet.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, we have supplied the information relevant to your request which has already been retrieved. We trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary