Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0964
E-mail: FOI@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 14/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0964

On 12/10/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. The number of subject access requests (SARs) received under the UK GDPR and the Data Protection Act 2018 for each month from 1 January 2026 to the date of this request.
2. The number of SARs that are currently overdue. By overdue I mean open SARs past the statutory deadline, including any extended deadline, on the date you process this request.

3. The name of any software or tool used to redact SAR disclosures. This includes document redaction (for example Adobe Acrobat Pro) and video redaction. If no dedicated software is used, please say so.

4. Whether SAR redaction is currently outsourced to a third party or has been at any time since 1 January 2024. If so, please give:
   a. the name of the provider

5. What is the generic email address for receiving subject access requests

6. The number of requests received under the Environmental Information Regulations (if subject) 2004 for each month from 1 January 2026 to the date of this request.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly, whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Q1 Table A - showing the number of SARs received by month for the year 2026.

2026	Total Number of SARs Received
Jan	39
Feb	59
Mar	52
Apr	44
May	48
Jun	48
Jul	62
Aug	48
Sep	50
Oct (up to 12/10/2026)	20

Q2

Date	Total SARs Overdue
Up to 12/10/2026	235

Q3
Redactions are carried out using Adobe Acrobat, Adobe Premier Pro, and Axon DEMS platform.

Q4
Redactions are not outsourced at present, and the Force has not previously outsourced any redactions.

Q5
informationdisclosureunit@gloucestershire.police.uk

Q6
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If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary