Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0906
E-mail: FOI@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 14/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0906

On 24/09/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act I wish to request reports of 'ghost broking' within the city of Gloucester, covered by your force.

For clarity, 'Ghost broking' is an illegal insurance scam where fraudsters pose as legitimate brokers to sell fake, invalid, or heavily discounted motor insurance policies.

I would be grateful if you could provide the following information:

The number of reported cases of ghost broking / fraudulent motor insurance activity recorded by your force for each of the following periods:
Jan 2021 - Dec 2021
Jan 2022 - Dec 2022
Jan 2023 - Dec 2023
Jan 2024 - Dec 2024
Jan 2025 - Dec 2025

Where possible, please provide the figures broken down by calendar year so that year-on-year comparisons can be made.

If available, please also provide the following information:
- Total reported financial loss per year
- Average or median reported financial loss per victim
- Methods used by the fraudster to contact the victim (e.g. social media, text message, telephone, website, email)

If possible, please provide the data as an Excel file attached to your response or in a Google spreadsheet rather than directing me to a webpage.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds no relevant information.

In relation to your request, searches for any relevant information have been undertaken by the relevant business areas and it has resulted in nil returns. Therefore, no relevant information is held.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary