Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0902
E-mail: FOI@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 21/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0902

On 24/09/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

For calls received to your Control Room over the last 3 months, can I kindly ask you to advise how many were closed with a disposal code of "not a police matter" or your equivalent, and if possible, give me a breakdown on how many of those calls were received using 999 and 101.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly, whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

In relation to your request, from the 23rd of June 2026 to the 23rd of September 2026, there have been 1,260 incidents closed and recorded as “Non-Incidents”. Due to the way in which the Constabulary’s systems function, it is not possible to further breakdown the data into the requested reporting types.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary