Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0878
E-mail: FOI @gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 07/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0878

On 16/09/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I'm writing to you under the Freedom of Information Act (2000) to ask that you please disclose to me the following information relating to the companies mentioned, which your police force has made payments to, including: Meltwater UK, Netwatch Global Ltd.

For each of the mentioned companies, please answer the following:

- What precise iteration of this company's software has been used under this agreement?
- Can you confirm whether these services included social media monitoring used for operational policing?
- Which social media sites were monitored under this/these agreement(s)?
- Was this company / these companies used to surveil social media accounts linked to protest activity?
- Can you provide a copy of the contract, and DPIA, and risk assessment, equality impact assessments, data retention policies and product evaluation reports for this work.
- Please provide categories of personal data processed by any systems under this/these agreements.
- What was the total spend related to any relevant contracts (or ongoing if applicable) and the dates of the contracts

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds no relevant information and have no known associations

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary