

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Our reference: FOI_ 26_0876

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 02/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_ 26_0876

On 15/09/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

For each current system used by the force in the following corporate functions, please provide the information below.

Functions:

1. Finance / enterprise resource planning (ERP)
2. Human resources / human capital management (HR/HCM)
3. Payroll
4. Workforce, duty or resource management, where procured separately

For each system, please provide:

- a. system/product name;
- b. software supplier and, if different, implementation or managed-service provider;
- c. contract start date;
- d. current contract end date;
- e. any extension options and the latest possible end date, if held; and
- f. a short description of the functions/modules covered.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. Finance / enterprise resource planning (ERP):
 - a. HR ERP
 - b. Unit4
 - c. Unavailable
 - d. Contract for renewal September 2027
 - e. Unavailable
 - f. HR Module only.
2. Human resources / human capital management (HR/HCM)
 - a. Not applicable

- b. Not applicable
 - c. Not applicable
 - d. Not applicable
 - e. Not applicable
 - f. Not applicable
3. Payroll
- a. Managed by Gloucestershire County Council – For further details they will need to be contacted.
 - b. Managed by Gloucestershire County Council – For further details they will need to be contacted.
 - c. Managed by Gloucestershire County Council – For further details they will need to be contacted.
 - d. Managed by Gloucestershire County Council – For further details they will need to be contacted.
 - e. Managed by Gloucestershire County Council – For further details they will need to be contacted.
 - f. Managed by Gloucestershire County Council – For further details they will need to be contacted.
4. Workforce, duty or resource management, where procured separately
- For each system, please provide:
- a. Totalmobile
 - b. Totalmobile
 - c. Unavailable
 - d. Contract renewal is June 2027
 - e. Optional 12-month extension
 - f. Currently utilise all rostering and absence management functionality.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary