



Gloucestershire Constabulary
Police Headquarters
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Our reference: FOI_26_0834

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Direct dial: 01452 754304

Postal Address: As above

Date: 10/09/2026

Dear

Gloucestershire Constabulary Freedom of Information request 26_0834

On 04/09/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please could you provide the following information under the Freedom of Information Act:

1. The name of the Duty Management / Rostering System currently used by Gloucestershire Constabulary.
2. The date the current contract for this system is due to expire.
3. If the Force intends to retender/re-procure the system, please provide the anticipated date or timeframe for when the tender is expected to be published.
4. The name of the current supplier.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

I can confirm, for Q3, the current contract's ultimate end date is 2nd June 2028 with an optional extension.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemptions apply:

Section 21 – Information reasonably accessible by other means

The above exemption is absolute and class-based and therefore no Public Interest Test or Harm Test is required.

The information that you have requested is already reasonably accessible to you by other means and is therefore exempt by virtue of Section 21 of the Freedom of Information Act 2000. Following receipt of your request, a Constabulary subject matter expert (SME) conducted initial searches. They found that the possible responses for Qs 1, 2 and 4 you requested can be found elsewhere as the information has already been published through Gov.UK Contracts Finder.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary