

Gloucestershire Constabulary
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Our reference: FOI_26_0803

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@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 05/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request for: 26_0803

On 24/08/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please state, in your response, the name of the system from which the data was extracted, and whether that system changed at any point during the period requested.

For financial years 2023-24, 2024-25 and 2025-26 (and, if within the cost limit, 2021-22 and 2022-23 also — see the note below), broken down by year:

1. The number of recorded crimes closed with outcome 18 (investigation complete – no suspect identified); and, of those, the number closed within 48 hours of the crime being recorded. If a 48-hour split is not readily derivable, please instead provide the count closed within seven days, and state which measure has been supplied.
2. The number of recorded crimes closed with outcomes 14, 15 and 16 (the evidential-difficulties outcomes), by outcome code.
3. The number of recorded crimes cancelled and the number transferred to another force or agency, by year.
4. The number of addresses, and separately the number of individual victims, generating five or more calls for service or recorded incidents in each financial year; and the proportion of all calls for service or recorded incidents accounted for by those addresses and victims.
5. The number of arrests for breach of pre-charge bail and, separately, breach of court bail; and the outcomes of those arrests in whatever categories are held (for example: charged with a further offence, re-bailed, remanded, released with no further action).
6. The methodology used by your force to report stop and search disproportionality, including a statement of the benchmark population applied and whether any benchmark other than resident census population is used. Please provide the relevant methodology or guidance document.
7. The most recent Force Crime Registrar audit report or crime data integrity assurance report held.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

1. The table below outlines crimes that were closed within 48 hours using Outcome Code 18, "Investigation complete: no suspect identified." Please note that these figures include commercial crime offences (for example, shoplifting incidents) that are initially recorded and subsequently closed pending further engagement from the reporting business. Once the business provides the required information or engages further with the investigation, these crimes are reopened and progressed accordingly. As a result, the inclusion of such offences may disproportionately influence and significantly skew the overall figures presented:

Financial Year	Outcome 18 - Investigation complete: no suspect identified
2021/22	2206
2022/23	5866
2023/24	9478
2024/25	5666
2025/26	3985
Grand Total	27201

2. Please find the table below:

Outcome Code	2021/22	2022/23	2023/24	2024/25	2025/26	Grand Total
14 - Evidential difficulties: suspect not identified; victim does not support further action	3023	2867	2566	1741	2529	12726
15 - Evidential difficulties: suspect identified; victim supports action	6005	10538	10484	8292	6037	41356
16 - Evidential difficulties: suspect identified; victim does not support action	17243	17515	12172	11132	11570	69632
Grand Total	26271	30920	25222	21165	20136	123714

3. Unfortunately, there is no specific outcome code for crimes that are cancelled or transferred to another police force. However, Outcome Code 20, "Action undertaken by another body/agency", is available and includes crimes that are cancelled and subsequently transferred to another force or agency (for example, Action Fraud) to complete the investigation. The relevant data relating to Outcome Code 20 is provided in the table below:

Outcome Code	2021/22	2022/23	2023/24	2024/25	2025/26	Grand Total
20 - Action undertaken by another body/agency	857	860	727	1055	964	4463

4. Unfortunately, there is no central register from which this information can be readily obtained, nor is it possible to retrieve it through electronic searches of incident records due to the limitations associated with free-text fields. The only means of determining whether any relevant information is held, and subsequently retrieving that information, would be to undertake a manual review of each incident record and cross-reference the address and/or caller details mentioned within.

This would require the examination of hundreds of thousands of records, resulting in a substantial amount of work that would significantly exceed the 18-hour cost limit prescribed under the Freedom of Information Act. Please see Section 12 wording below.

5. Please find below a table which outlines authorised detentions between the requested dates which has then been filtered by year and outcome. Please note that, due to the migration of data between systems, certain filters have not been applied correctly and consequently appear as "Blank". To identify the corresponding outcomes, each record would need to be reviewed individually. This would require the examination of 784 records, a process that would significantly exceed the 18-hour time limit prescribed under the Freedom of Information Act.

	2021/22	2022/23	2023/24	2024/25	2025/26	Total
Breach bail conditions or breach court order:	587	604	827	895	607	3520
Admin Disposal		1	2	1	1	5
Adult Cond. Caution		2	2	4	2	10
Charge	217	243	338	342	201	1341
Community Resolution			5	12	6	23
Nfa (Adult)	189	169	204	233	136	931
Nfa (Youth)	6	2		3		11
Other Force - No Local Matters	1	2	3	2	4	12
Pnd	1					1
Postal Charge	51	22	44	25	5	147
Proposed	2	4	17	42	58	123
Tic	2	4	7	57	62	132
(blank)	118	155	205	174	132	784

6. Annual disproportionality reports and minutes from the stop search scrutiny panel are published on our website <https://www.gloucestershire.police.uk/>
7. Gloucestershire Constabulary do not have a Force Crime Registrar Audit Report on all audits completed for the financial years requested.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, we have supplied the information relevant to your request which has already been retrieved. We trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

XXX
Disclosure Officer
Gloucestershire Constabulary