

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference: N/A

Our reference: FOI_26_0785

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 28/08/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0785

On 17/08/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am requesting information and any releasable records held by Gloucestershire Constabulary relating to recorded police interviews with Rose West during the Cromwell Street investigation in 1994 and 1995.

Specifically, I would like to know whether copies of Rose West's recorded police interviews are held and whether any of these recordings can be disclosed electronically under the Freedom of Information Act.

I am also interested in any releasable video recordings of Rose West connected to the investigation, including recorded walkthroughs or other police-recorded footage.

If the recordings themselves cannot be disclosed, I would appreciate confirmation of what relevant audio or video material is held and the applicable reason for non-disclosure.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Following receipt of your request, a search was conducted by one of the Constabulary's subject matter experts (SMEs) to establish the quantity of relevant video material held by Gloucestershire Constabulary. We are not able to search electronically through a video index as it did not exist at the time of the incidents regarding the offender you referenced. To attempt to retrieve relevant and recorded information to answer your request, the SME carried out an initial search of the text-based exhibit records, and was able to identify approximately 600 records that mentioned the key word "video".

Unfortunately, the copies are not held electronically so a manual review of the archived exhibits to locate the original videos would be required so Section 12 of the Freedom of Information Act is engaged as we are confident that this would take the SME much more than the 18 hours prescribed by the Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary