Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0737
E-mail: FOI @gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 17/11/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0737

On 03/08/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to request the following recorded information under the Freedom of Information Act 2000 relating to your organisation's IT Asset Management, Procurement and IT Asset Disposal (ITAD) arrangements.

1. IT Asset Inventory

Please provide the current number of:

• Desktop PCs

• Laptops

• Tablets

• Mobile phones/smartphones

• Servers

Where recorded, please also provide the manufacturer and model of these devices.

2. Device Refresh

Please provide:

• The standard refresh cycle for laptops, desktops, tablets, mobile phones and servers.

• The date (or expected date) of the next planned hardware refresh programme, if recorded.

• The number of devices scheduled for replacement during the next 12 months, if recorded.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

3. IT Asset Disposal (ITAD)

Please provide:

• The name of your current ITAD supplier.

• The contract award date.

• The contract expiry date.

• Any available extension options.

• The total contract value.

• Whether the contract was awarded through a procurement framework. If so, please state the framework used.

4. Hardware Procurement

Please provide:

• The supplier(s) of end-user devices.

• Whether end-user devices are owned, leased, or supplied under a Device as a Service (DaaS) arrangement.

• The procurement framework(s) used for hardware purchases, where applicable.

5. Data Destruction

Please provide:

• The data sanitisation standard used (for example, NIST SP 800-88), where recorded.

• Whether certificates of data destruction are required.

• Whether encrypted drives are securely erased or physically destroyed in accordance with your policy.

6. Sustainability

Please provide:

• Whether you have a policy to maximise reuse before recycling.

• If recorded, the proportion or number of retired devices that are:

o Reused internally

o Refurbished for reuse

o Recycled

o Destroyed

7. Asset Disposal Volumes

Please provide, for each of the last two financial years, the number of the following assets disposed of:

• Desktop PCs

• Laptops

• Tablets

• Servers

• Mobile phones/smartphones

8. Contract Management

Please provide:

• The job title responsible for managing the ITAD contract.

• The department responsible for IT asset disposal.

• The expected contract review or re-tender date, if recorded.

9. Financial Recovery

Please provide:

• Whether your current ITAD provider offers revenue sharing or rebates for reusable equipment.

• The total value of any rebates received during the last financial year, if recorded.

If any of the requested information is exempt from disclosure, please provide the remaining information and identify the relevant exemption(s) under the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request, a Constabulary subject matter expert (SME) conduct searches for the relevant and recorded information required to answer your request. I can confirm the following:

1. IT Asset Inventory

• Desktop PCs	***707***
• Laptops	***2497***
• Tablets	***52***
• Mobile phones/smartphones	***1718***
• Servers	***82***

2. Device Refresh

• The standard refresh cycle for laptops, desktops, tablets, mobile phones and servers. ***There is no standard.***
• The date (or expected date) of the next planned hardware refresh programme, if recorded. ***No information held.***
• The number of devices scheduled for replacement during the next 12 months, if recorded. ***No information held.***

4. Hardware Procurement

• The supplier(s) of end-user devices. ***BT, SSC***
• Whether end-user devices are owned, leased, or supplied under a Device as a Service (DaaS) arrangement. ***Owned***
• The procurement framework(s) used for hardware purchases, where applicable. ***CCS Technology Products and Associated Services framework RM6098 and Network Services RM3808***

5. Data Destruction
Please provide:
• The data sanitisation standard used (for example, NIST SP 800-88), where recorded.
• Whether certificates of data destruction are required. ***Yes***
• Whether encrypted drives are securely erased or physically destroyed in accordance with your policy. ***No information held.***

6. Sustainability
Please provide:
• Whether you have a policy to maximise reuse before recycling. ***No information held.***
• If recorded, the proportion or number of retired devices that are: ***No information held.***
o Reused internally
o Refurbished for reuse
o Recycled
o Destroyed

7. Asset Disposal Volumes
Please provide, for each of the last two financial years, the number of the following assets disposed of:

• Desktop PCs	***259***
• Laptops	***282***
• Tablets	***No Info***
• Servers	***No Info***
• Mobile phones/smartphones	***648***

8. Contract Management
Please provide:
• The job title responsible for managing the ITAD contract. ***SWPPS***
• The department responsible for IT asset disposal. – ***ICT***

Exemptions

- **Q3 - IT Asset Disposal (ITAD) Subject to Sc21 Exemption. Regional SWPPS Contract already in public domain**

- **Q8 - The expected contract review or re-tender date, if recorded.**

- **Q9 - Financial Recovery**

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemptions apply:

Section 21 – Information reasonably accessible by other means

The above exemption is absolute and class-based and therefore no Public Interest Test or Harm Test is required.

The information that you have requested is already reasonably accessible to you by other means and is therefore exempt by virtue of Section 21 of the Freedom of Information Act 2000. Gloucestershire Constabulary are required to make certain information available to the public as part of a publication scheme.

The information sought has been published on the Southwest Procurement Platform: Bluelight: Sell2

- **Q1 - Where recorded, please also provide the manufacturer and model of these devices.**

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemption applies:

Section 31(1)(a) – Law Enforcement

The exemption above is qualified and prejudice based therefore both a Public Interest Test and Harm Test are required.

Evidence of Harm

To disclose the information on the manufacturer and model of the devices we hold could lead to security incidents, revealing them could help criminals avoid detection or target known vulnerabilities and therefore prejudice crime prevention activities and would cause subsequent harm to the Police service's ability to protect the public it serves and would prejudice its ability to perform core functions such as the prevention and detection of crime. The disclosure of information which is likely to undermine the Police service's ability to serve the public in preventing and detecting crime can only be considered as being harmful to the public.

Public Interest Test

Factors in Favour of Disclosure
The disclosure of this information would lead to a better awareness of the policing resource in the County and provide information and reassurance to the public that adequate resources are in place to protect the Community.

Factors against Disclosure
The disclosure of the information on the manufacturer and model of the devices we hold could lead to security incidents. Revealing them could help criminals avoid detection or target known vulnerabilities and therefore prejudice crime prevention activities and would

cause subsequent harm to the Police service's ability to protect the public it serves and would prejudice its ability to perform core functions such as the prevention and detection of crime. This would enable more crime to be committed and have an impact on police resources, thereby hindering the prevention and detection of crime.

Balance Test

The Police Service is charged with enforcing the law, preventing and detecting crime and protecting the communities we serve. Whilst there is a public interest in the transparency of policing activity and providing assurance that the police service is appropriately and effectively resourced, there is a very strong public interest in safeguarding the integrity of police operations, tactics and capabilities in order to ensure that the protection of the public is safeguarded. Therefore, it is our opinion that the balance of the public interest favours withholding the information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary