

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Our reference: FOI_26_0724

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 02/09/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0724

On 31/07/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Three-year data

For the period 1 July 2023 to 30 June 2026, please provide an anonymised spreadsheet containing one row for each patient report form, casualty form, first aid record or equivalent medical record completed by police officers, staff or police-deployed healthcare professionals.

Please include the following information where held:

- Month and year of the incident
- Broad type of incident
- Broad casualty category, such as member of the public, detainee or police employee
- Mechanism or cause of injury or illness
- Injury, illness or presenting condition
- Treatment provided
- Medical equipment, airway adjuncts or medication used
- Casualty outcome, such as ambulance handover, hospital transfer or treatment at scene
- Medical or first aid training level of the person providing treatment
- Broad operational role of the person providing treatment
- Whether an associated accident report, health and safety investigation or internal review was completed

Operational roles should include, where recorded:

- Response or neighbourhood policing
- Roads policing
- Public order officer
- Public order medic
- Firearms officer

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

- Specialist Firearms Officer
- Counter Terrorist Specialist Firearms Officer
- Tactical or specialist police medic
- Other specialist role

2. Most recent 12 months

For the period 1 July 2025 to 30 June 2026, please also provide anonymised copies of:

- Patient report forms or equivalent medical records
- Any directly associated accident reports
- Health and safety investigations
- Internal learning or post-incident reviews

Please remove all information that could identify a patient, officer, staff member or other individual.

Where possible, please use the same anonymised reference number on related records so they can be linked.

3. Summary information

Please also confirm:

- The total number of patient report forms completed in each year
- The number completed by each broad operational role and training level, where held
- The number linked to an accident report, health and safety investigation or internal review
- Whether the records are held electronically, on paper or both
- The retention period for these records
- Any requested information that is not recorded or cannot be searched centrally

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Following receipt of your request, I can confirm that searches were undertaken within Gloucestershire Constabulary in order to identify and locate the relevant information.

Unfortunately, there is no central register for this information and no way to retrieve the information by way of direct electronic searches. Whilst the Constabulary records the application of first aid, it is not held centrally, and information would be contained within individual incident records. Officers are not solely deployed to medical incidents and as such incident records would need to be reviewed to ascertain if any relevant information is held. Therefore, a manual review of each recorded incident would have to be undertaken in order to ascertain if any relevant information is held. For context, within the last 6-month period from the 1st of March 2026 to the 1st of September 2026, the Force has attended in excess of 55,000 incidents. For that period alone, all incidents would require a manual review. In order to process the full request, many additional incidents would also require a manual review. This process would therefore take far longer than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – Advice and Assistance

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary