Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk

Our reference: FOI_26_0674
E-mail: FOI@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 13/10/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0674

On 15/07/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act, I would like to know the following information:

1. What information does the force hold that relate to Neighbourhood Alert or its parent company VISAV? This includes, but is not limited to, contracts, user manuals, data about users and records of use. For each document, database, spreadsheet or other collection of records, please provide a title and brief description of what it is.

2. For any databases or collections of records relevant to Q1, please provide the names of the overall system and the titles of any relevant items, as well as a brief description of the different types of data that are stored within.

3. For any data held in a spreadsheet or table, what are the headings or categories? Please provide a brief description of what each heading means (unless self-evident: e.g. date).

4. If there is a finite list of inputs under any heading for Q3, please provide the full list of the multiple-choice options.

5. What statistical information, if any, is compiled from the data the force holds relating to Neighbourhood Alert and/or VISAV.? Please Please indicate where this information is routinely released and where it is kept for internal use.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

In relation to your request, please see the response below.

1. I can confirm that the Force holds the following:
   Operating Contract – Information detailing financial and platform usage agreements.

   Data Protection Impact Assessment (DPIA) and Data Processing agreement (DPA) which manage and govern the data use between the Force and The VISAV Neighbourhood Alert platform.

2. No information held.

3. No information held.

4. No information held.

5. No information held.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - https://ico.org.uk/

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary