

Gloucestershire Constabulary
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Our reference: FOI_26_0650

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Date: 17/08/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0650

On 08/07/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Q1 How many instances of parcel theft (i.e., parcels stolen from somebody's doorstep or other cases where thieves steal a package, for example, by impersonating a delivery person or homeowner) were reported between the following dates (01/07/2025 - 30/06/2026)?

Q2 If possible, please provide a monthly breakdown of the number of reported instances of parcel theft within the date range provided in question one. Or, if this is not possible, any data that would make it possible to calculate this?

Q3 If possible, can you share either the total reported value of stolen parcels for the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q4 If possible, can you share the most common time of day when parcels were stolen (using the date ranges provided in question one) in the following format, or, if not possible, any data that would make it possible to calculate this?

- A - 09.01 - 17.00
- B - 17.01 - 22.00
- C - 22.01 - 09.00

Q5 If possible, can you share the most common age of the people reporting theft (for the date ranges provided in question one) in the following format or any data that would make it possible to calculate this?

- A - 21 and under
- B - 22-34
- C - 35-44
- D - 45-54
- E - 55-64
- F - 65 and over

Q6 If possible, can you share the number of reports you received split by type of dwelling/address where the reported incident took place?

- A house
- An apartment/flat/communal building
- Business premises
- Other

Q7: Of the parcel theft incidents identified in Q1, if possible, please provide data on how many resulted in:

- An arrest
- A charge
- A conviction

Q8: Of the parcel theft incidents identified in Q1, how many are repeat offences connected to the same address or building?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search was completed for all substantiated crimes between 01/07/2025 and 30/06/2026 where the offence is falls under the offence group of Theft.

Then a search was completed within the MO freetext for where the keyword "Parcel" is use and filtered to only include crimes that contain "Parcel". This data was then broken down as per requested parameters:

	10-17	18-24	25-34	35-44	45-54	55-64	65+	(blank)	Grand Total
2025	1	10	56	50	29	20	4	1	171
Jul		2	7	9	2				20
09:00-17:00		1	2	7	2				12
16 - Evidential difficulties: suspect identified; victim does not support action				1					1
18 - Investigation complete: no suspect identified		1	2	6	2				11

17:00-22:00		1	1	1				3
18 - Investigation complete: no suspect identified		1	1	1				3
22:00-09:00			4	1				5
16 - Evidential difficulties: suspect identified; victim does not support action			1					1
18 - Investigation complete: no suspect identified			3	1				4
Aug		2	6	6	7	1		22
09:00-17:00		1	4	4	5			14
1 - Charged/Summons					1			1
18 - Investigation complete: no suspect identified		1	4	4	4			13
17:00-22:00			2		1			3
14 - Evidential difficulties: suspect not identified; victim does not support further action			1					1
18 - Investigation complete: no suspect identified			1		1			2
22:00-09:00		1		2	1	1		5
18 - Investigation complete: no suspect identified		1		2	1	1		5
Sep		2	6	3	3	1		15
09:00-17:00		1	2	2	1			6
18 - Investigation complete: no suspect identified		1	2	2	1			6
17:00-22:00		1	2					3
14 - Evidential difficulties: suspect not identified; victim does not support further action			1					1
15 - Evidential difficulties: suspect identified; victim supports action			1					1
18 - Investigation complete: no suspect identified		1						1
22:00-09:00			2	1	2	1		6

16 - Evidential difficulties: suspect identified; victim does not support action			1						1
18 - Investigation complete: no suspect identified			1	1	2	1			5
Oct			5	8	8	6	1		28
09:00-17:00			1	4	3	4	1		13
15 - Evidential difficulties: suspect identified; victim supports action			1						1
18 - Investigation complete: no suspect identified				4	3	4	1		12
17:00-22:00			2	4					6
16 - Evidential difficulties: suspect identified; victim does not support action			1	1					2
18 - Investigation complete: no suspect identified			1	3					4
22:00-09:00			2		5	2			9
15 - Evidential difficulties: suspect identified; victim supports action			1						1
18 - Investigation complete: no suspect identified			1		5	2			8
Nov	1		13	8	4	4	1		31
09:00-17:00			10	8	2	3	1		24
15 - Evidential difficulties: suspect identified; victim supports action			1						1
18 - Investigation complete: no suspect identified			9	7	2	3	1		22
Not Assigned				1					1
17:00-22:00			1		1	1			3
15 - Evidential difficulties: suspect identified; victim supports action						1			1
18 - Investigation complete: no suspect identified			1		1				2
22:00-09:00	1		2		1				4
1 - Charged/Summons			1						1
18 - Investigation complete: no suspect identified	1		1		1				3

Dec		4	19	16	5	8	2	1	55
09:00-17:00		3	13	12	4	5	1	1	39
14 - Evidential difficulties: suspect not identified; victim does not support further action			1	1		2			4
15 - Evidential difficulties: suspect identified; victim supports action			1		1				2
16 - Evidential difficulties: suspect identified; victim does not support action		1							1
18 - Investigation complete: no suspect identified		2	11	11	3	3	1	1	32
17:00-22:00			2	3		2			7
14 - Evidential difficulties: suspect not identified; victim does not support further action				1					1
18 - Investigation complete: no suspect identified			2	2		2			6
22:00-09:00		1	4	1	1	1	1		9
18 - Investigation complete: no suspect identified		1	4	1	1	1	1		9
2026		9	41	48	29	20	8	1	156
Jan		1	7	8	3	5	2		26
09:00-17:00		1	4	7	2	1			15
14 - Evidential difficulties: suspect not identified; victim does not support further action				1	1				2
16 - Evidential difficulties: suspect identified; victim does not support action				1					1
18 - Investigation complete: no suspect identified		1	4	5	1	1			12
17:00-22:00				1		2			3
14 - Evidential difficulties: suspect not identified; victim does not support further action				1					1
18 - Investigation complete: no suspect identified						2			2
22:00-09:00			3		1	2	2		8

16 - Evidential difficulties: suspect identified; victim does not support action						1			1
18 - Investigation complete: no suspect identified			3		1	1	2		7
Feb		2	6	4	5	3	1	1	22
09:00-17:00		2	6	3	2	1	1	1	16
18 - Investigation complete: no suspect identified		2	6	2	2	1	1	1	15
Not Assigned				1					1
17:00-22:00						2			2
18 - Investigation complete: no suspect identified						2			2
22:00-09:00				1	3				4
18 - Investigation complete: no suspect identified				1	3				4
Mar			8	13	6	3			30
09:00-17:00			8	8	4	2			22
14 - Evidential difficulties: suspect not identified; victim does not support further action					1				1
15 - Evidential difficulties: suspect identified; victim supports action			1						1
16 - Evidential difficulties: suspect identified; victim does not support action			1	1					2
18 - Investigation complete: no suspect identified			6	7	2	1			16
20 - Action undertaken by another body/agency						1			1
8 - Community Resolution					1				1
17:00-22:00				2	2				4
18 - Investigation complete: no suspect identified				2	2				4
22:00-09:00				3		1			4
18 - Investigation complete: no suspect identified				3		1			4
Apr			5	10	3	4	1		23

09:00-17:00			3	6	1	3			13
12 - Prosecution prevented - suspect too ill/dead						1			1
15 - Evidential difficulties: suspect identified; victim supports action			1						1
16 - Evidential difficulties: suspect identified; victim does not support action				1					1
18 - Investigation complete: no suspect identified			2	5	1				8
Not Assigned						2			2
17:00-22:00			1	1	1				3
14 - Evidential difficulties: suspect not identified; victim does not support further action					1				1
18 - Investigation complete: no suspect identified			1	1					2
22:00-09:00			1	3	1	1	1		7
15 - Evidential difficulties: suspect identified; victim supports action			1						1
18 - Investigation complete: no suspect identified				3	1	1	1		6
May		4	8	9	5	2	2		30
09:00-17:00		2	7	6	4	1	1		21
18 - Investigation complete: no suspect identified		2	7	5	2	1	1		18
Not Assigned				1	2				3
17:00-22:00				1		1	1		3
18 - Investigation complete: no suspect identified				1			1		2
Not Assigned						1			1
22:00-09:00		2	1	2	1				6
18 - Investigation complete: no suspect identified		2	1	2	1				6
Jun		2	7	4	7	3	2		25
09:00-17:00			6	1	3	2			12

18 - Investigation complete: no suspect identified			4	1	3	2			10
Not Assigned			2						2
17:00-22:00			1	1	2	1			5
14 - Evidential difficulties: suspect not identified; victim does not support further action				1					1
17 - Prosecution time limit expired						1			1
18 - Investigation complete: no suspect identified			1		2				3
22:00-09:00		2		2	2		2		8
15 - Evidential difficulties: suspect identified; victim supports action		1							1
16 - Evidential difficulties: suspect identified; victim does not support action		1							1
18 - Investigation complete: no suspect identified				1			1		2
Not Assigned				1	2		1		4
Grand Total	1	19	97	98	58	40	12	2	327

Unfortunately there is no central register to be able to search from some of the information requested and no way to retrieve the information by way of electronic searches. This includes the type of dwelling, how many individual parcels, monetary amount and if identified suspect was a repeat offender. The only way of trying to determine whether any relevant information is held and to retrieve that information would be to manually review each incident that would need to be reviewed which would obviously take far longer than the 18 hours prescribed by the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, we have supplied the information relevant to your request which has already been retrieved. We trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer

Gloucestershire Constabulary