

Gloucestershire Constabulary
Police Headquarters
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www.gloucestershire.police.uk



Our reference: FOI_26_0618

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Date: 24/07/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0618

On 01/07/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am sending this request under the Freedom of Information Act to ask for the following information.

Time periods requested:

- 1 January–31 December 2020
- 1 January–31 December 2021
- 1 January–31 December 2022
- 1 January–31 December 2023
- 1 January–31 December 2024
- 1 January–31 December 2025
- 1 January–30 June 2026

Dealing with complaints about racism.

As part of this FOI request, I need some context.

Forces often record racism complaints under different categories. Some use “hate crime”. Some use “racially aggravated incident”. Some use “discrimination complaint”. Some use “conduct matter”.

Please explain how your force identifies and records racism complaints in your systems, including any keywords, categories or flags used.

Now to the substantive part of my request. When considering it, please provide the total number of recorded crimes and non-crime hate incidents (NCHIs) which feature a 'racial' hate marker or flag.

1. Complaint volumes

For each of the above calendar years, please provide:

- **The total number of complaints to your force alleging racism by members of the public about the public.**

2. Complainant demographics

For each complaint recorded in each year, please provide the following fields (anonymised):

2a. Ethnicity of the complainant (as recorded) e.g., White, Black, Asian or whichever ethnic groups you record your data.

2b. Age of the complainant (at time of complaint). I'm happy if you put these into groups to avoid problems with GDPR e.g., < 10; 10-17; 18-30; 31-50; 51-70; 71-90; > 90.

2c. Gender of the complainant (as recorded).

3. Suspect demographics

For each complaint recorded in each year, please provide:

3a. Ethnicity of the suspect (as recorded – see Q2).

3b. Age of the suspect (at time of incident or complaint – see Q2).

3c. Gender of the suspect (as recorded).

4. Outcomes

For each complaint recorded in each year, please provide:

4a. Outcome of the complaint, including (but not limited to):

- Arrest
- Charge
- Community resolution
- No Further Action (NFA)
- Withdrawn
- Any other outcome category used by your force

5. Data format

Please make sure that you provide the data in the same format for each separate year.

- 1 January–31 December 2020

- 1 January–31 December 2021
- 1 January–31 December 2022
- 1 January–31 December 2023
- 1 January–31 December 2024
- 1 January–31 December 2025
- 1 January–30 June 2026

5a. Please provide the data in an excel spreadsheet.

5b. If it is easier for you, simply give me the raw data so I can create my own pivot tables or filter the data.

6. Please provide any documents you have which have policies officers must follow when dealing with racial incidents.

Although the questions appear to be many and likely to take time, I believe that the time and resources necessary will not exceed the FOIA rule of 18 to 25 hours, £450 to £600 costs.

I believe that you will have the data available because you will feed these to the Home Office.

Clarification

Further to your original request, we sent you a request for clarification, as follows:

To help us identify the information you require I would be grateful if you would clarify the following information:

- Your request was sent to one of our subject matter experts who asked me to clarify some of the information you have provided.
- Your request initially asks about complaints. At Gloucestershire Constabulary, these would be managed by our Public Feedback Team. After this, you referenced crimes. This information would come from a different department in the Constabulary. Crimes and complaints cannot be linked.
- For your questions (Q1-Q6) would you like us to look at complaint or crime data?
- Is the following part a separate request?
 - Now to the substantive part of my request. When considering it, please provide the total number of recorded crimes and non-crime hate incidents (NCHIs) which feature a 'racial' hate marker or flag

Clarification Response

Thank you for your email and for seeking clarification to ensure we route this request to the correct department.

I appreciate your constructive approach.

To clarify our request parameters and assist your subject matter experts:

1. Crime vs. complaint Data (Q1–Q6): We require crime and Non-Crime Hate Incident (NCHI) data rather than public feedback/complaint data about police officers. As you correctly identified, we are looking at incidents where members of the public alleged racism by other members of the public. Please route these questions to your crime recording department rather than the Public Feedback Team.
2. The substantive statement: The sentence you flagged is not a separate request. It serves as the instruction for how to answer Q1. To avoid any ambiguity: when answering Q1, please provide the total number of recorded crimes and NCHIs which feature a 'racial' hate marker or flag.
3. Regarding Q6: For the avoidance of doubt, we require the current, active policies that operational officers must follow when they respond to and record these public-on-public racial incidents/crimes.

By focusing entirely on your core crime recording systems for this data, we avoid any overlap with your Public Feedback systems.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request and your clarification, a search was conducted of the Constabulary's crime recording system for crimes from 01/01/2020 to 30/06/2026 whereby a racial hate tag had been applied to the crime record. In response to your question about how Gloucestershire Constabulary identifies and records racism complaints in our systems, including any keywords, categories or flags used, I can confirm that Gloucestershire Constabulary uses a specific tag: "HTE for hate/prejudice – race".

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies, and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly, whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Following a search of the Constabulary's database, the information retrieved can be found below.

1. Crime Volumes (with HTE tag applied)

	2020	2021	2022	2023	2024	2025	2026	Total
Arson and criminal damage	31	32	51	41	41	21	6	223
Burglary	1	2	4	2	3	2	2	16
Drug offences	0	0	0	0	1	0	0	1

Miscellaneous crimes against society	0	7	3	12	1	5	1	29
Possession of weapons	1	1	1	1	5	1	0	10
Public Order	273	409	490	398	375	428	148	2521
Robbery	2	2	1	4	1	7	3	20
Sexual offences	1	1	5	3	6	1	0	17
Theft	4	8	7	12	13	10	7	61
Vehicle offences	0	1	3	0	2	2	1	9
Violence against the person	208	303	430	398	382	346	125	2192
Total	521	766	995	871	830	823	293	5099

2. Victim (complainant) Demographic Data

Ethnicity Category	Count
Asian Indian inc Asian British	230
Asian Pakistani inc Asian British	119
Asian Bangladeshi inc Asian British	47
Asian Chinese inc Asian British	35
Any other Asian background	384
Black Caribbean inc Black British	228
Black African inc Black British	323
Any other Black background	267
Mixed White & Black Caribbean	124
Mixed White & Black African	51
Mixed White & Asian	71
Any other mixed	94
Not stated	872
Arab	13
Any other	92
White British	863
White Irish	23
White Gypsy or Irish Traveller	2
Any other white background	587
Not recorded	674
Total	5099

Age Band	Count
0-10	87
11-20	649
21-30	787
31-40	1165
41-50	863
51-60	552
61-70	178
71-80	41
81+	5
Not recorded	772
Total	5099

Gender	Count
Male	1862
Female	2553
Not recorded	684
Total	5099

3. Offender Demographic Data

Ethnicity Category	Count
Asian Indian inc Asian British	3
Asian Pakistani inc Asian British	3
Any other Asian background	11
Black Caribbean inc Black British	9
Black African inc Black British	7
Any other Black background	20
Mixed White & Black Caribbean	12
Mixed White & Black African	1
Any other mixed	6
Not stated	50
Any other	4
White British	653

White Irish	8
Any other white background	32
Total	819

Age Band	Count
0-10	4
11-20	319
21-30	164
31-40	192
41-50	135
51-60	101
61-70	34
71-80	21
81+	0
Total	819

Gender	Count
Male	210
Female	607
Total	817

4. Outcomes

Crime Outcomes	Count
Charged	393
Summoned/postal requisition	2
Police - formal action not in public interest	8
Named suspect below age of criminal responsibility	15
Named suspect identified but is dead or too ill (physical or mental health) to prosecute	52
Named suspect but victim/key witness deceased or too ill	2
Victim declines/unable to support action to identify offender	435
CPS - named suspect, victim supports but evidential difficulties	904
Police - named suspect, victim supports but evidential difficulties	31
Victim declines/withdraws support - named suspect identified	1543
Suspect identified but prosecution time limit expired	13

Investigation complete no suspect identified	1184
Youth conditional caution	1
Other body/agency has investigation primacy	54
Police - named suspect, investigation not in the public interest	29
Diversions, educational or intervention activity, has been undertaken and there is no public interest to continue	26
Adult caution	5
Adult conditional caution	10
TIC (taken into consideration)	1
Offender has died	2
Community resolution	213
Youth restorative disposal	2
CPS - prosecution not in public interest	1
RTC - NFA	4
RTC - Prosecution	1
Not recorded	3
Total	4934

I can confirm that Gloucestershire Constabulary follows all APP (authorised professional practice) including guidance and policies from the College of Policing.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary