

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Our reference: FOI_26_0555

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 17/07/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0555

On 09/06/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am submitting this request under the Freedom of Information Act 2000 and seek clear, specific responses to the following points:

1. The current contract arrangements your Force has in place for any system, service, or technology used for the capture, processing, or management of fingerprints.
2. The exact contract end date(s) for these arrangements.
3. Whether your Force intends to renew, retender, or replace this capability, and if so, the anticipated timeline for doing so.
4. The name, role, and contact details of the individual or team within your Force responsible for the procurement, management, or strategic oversight of fingerprint capture capabilities (e.g., biometrics lead, forensics lead, digital services lead). This is requested to ensure future communication is directed to the appropriate point of contact.

My understanding is that fingerprint capture capability is procured on a Force by Force basis rather than through a single national contract. My company specialises in biometric identification technologies, and we are currently gathering information from Forces to understand upcoming opportunities to support local, regional, or national modernisation of fingerprint identification processes.

Please treat each of the above points as separate FOI questions requiring direct answers. If any part of this request is unclear or would benefit from refinement, please advise at the earliest opportunity rather than narrowing the scope without consultation.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary does not hold any relevant information.

Section 16 – Duty to Assist

Please be advised that contract arrangements for any system, service, or technology used for the capture, processing, or management of fingerprints is managed by the Home Office. You may wish to approach the [Home Office](#) for the information you are seeking.

In terms of future requests for information held by Gloucestershire Constabulary, we advise that you continue to use the Freedom of Information route you have done so already.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary