

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0480

E-mail: FOI
@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 17/08/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0480

On 18/05/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to make a request under the Freedom of Information Act 2000.

I request the following recorded information held by your organisation.

Specifically, I am requesting the following information for the financial years 2022/23, 2023/24, and 2024/25

1. Document Translation Services

- a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another).
- b) The total number of separate suppliers or providers used to deliver document translation services.

2. Interpreting Services

- a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation).
- b) The total number of separate suppliers or providers used to deliver interpreting services.

3. AI Policy

- a) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes.

b) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence tools for interpreting purposes.

c) A copy of such a policy, where applicable.

To assist your response and enable consistent comparisons, I have attached a structured return template. You are not obliged to use this template; it is provided for convenience only. A response in any written format is entirely acceptable.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

I can confirm the following information in response to the questions you asked. Since June 2022 all interpreting services and document translations have been provided from a regional contract with DA Languages and not individual suppliers. The translation of documents and interpretation services are recorded under one cost centre, as shown as a total below.

	DA LANGUAGES	INDIVIDUAL INTERPRETERS	TOTAL
2022/23	£40,225.94	£56,498.35	£96,724.29
2023/24	£156,555.43	0	£156,555.43
2024/25	£112,559.35	0	£112,559.35
2025/26	£131,918.48	0	£131,918.48

3. AI Policy

I can confirm that no information is held by Gloucestershire Constabulary.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary