

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
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www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0402

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 13/05/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0402

On 12/05/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please provide data relating to theft of delivered parcels (for example, parcels stolen from doorsteps, communal hallways, shared post areas, or immediately outside residential premises), recorded by your force between 1 January 2022 and 31 December 2026 inclusive.

Recorded offences

1. Please provide the total number of recorded crimes per calendar year (2022, 2023, 2024, 2025, and 2026 to date) where:

- the Home Office crime code used was 49/10 – Theft (not classified elsewhere) (or any successor or equivalent code), and
- the recorded circumstances indicate that the stolen property was a delivered parcel or package.

Outcomes

1. For the offences described above, please provide, broken down by calendar year, the number of cases that resulted in:

- a) an arrest, and
- b) a charge.

If outcomes are recorded using outcome codes rather than arrest/charge fields, please provide the figures corresponding to:

- crimes resulting in at least one arrest, and

- crimes resulting in a charge or summons (or equivalent disposal).

Identification method

I recognise that there is no specific Home Office offence code for parcel theft. For the purposes of this request, parcel theft offences may be identified using:

- any local flags, markers, or MO categories used by your force, and/or
- keyword searches within free text fields (for example “parcel”, “package”, “delivered”, “left at doorstep”, “communal area”, or similar).

Please use whichever method or combination of methods your force normally relies on when responding to internal analysis or FOI requests of this nature.

Context and limitations

If it is not possible to provide a complete response, please:

- indicate which parts of the request cannot be answered,
- explain why the information is not held or not retrievable, and
- provide any partial data that can be disclosed within cost and time limits.

Please also confirm:

- the crime recording system used during the period covered, and
- whether any changes to recording or outcomes practice between 2022 and 2026 may affect comparability over time.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search of the Crime Recording System has been conducted to identify substantiated crimes of Theft, where at least one of the following keywords/phrases is present within the MO freetext –

- Doorstep
- Communal hallway
- Communal area
- Shared post area
- Parcel
- Package
- Delivered
- Left at doorstep

Please be advised that the MOs have not been reviewed for relevance to your request and the results below are purely for the search of the offence & keywords. I cannot, therefore, guarantee that the data is completely accurate.

The table below shows the recorded outcomes broken down by year. No live cases have been included in the results.

Outcome	Year					Total
	2022	2023	2024	2025	2026	
1: Charged	2	3	5	3		13
11: Named suspect below age of criminal responsibility				1		1
14: Victim declines/unable to support action to identify offender	18	7	2	13	4	44
15: CPS - named suspect, victim supports but evidential difficulties	11	15	21	21		68
15: Police - named suspect, victim supports but evidential difficulties				1	2	3
16: Victim declines/withdraws support - named suspect identified	14	7	5	17	5	48
17: Suspect identified but prosecution time limit expired				1		1
18: Investigation complete no suspect identified	284	260	304	290	104	1242
20: Other body/agency has investigation primacy					1	1
21: Police - named suspect, investigation not in the public interest	1				1	2
22: Diversionary, educational or intervention activity, has been undertaken and there is no public interest to continue	1	3				4
3: Adult conditional caution	1					1
4: TIC (taken into consideration)		6				6
8: Community resolution			3	11	1	15
NFA				1		1
Total	332	301	340	359	118	1450

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary