

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference: N/A
Our reference: FOI_26_0339
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 23/07/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0339

On 31/03/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

This request concerns the Breakfast Club at Gloucester Cathedral, which operated for approximately 18 years, providing meals and support for vulnerable members of the community. To ensure accurate reporting in the public interest, we request the following information:

1. Police Call Data

The total number of occasions police were called in relation to incidents occurring at, or connected with, the Breakfast Club at Gloucester Cathedral.

Include call-outs over the entire operational period of the Breakfast Club (~18 years).

2. Time-Specific Context

Where records allow, provide data for Thursdays and Saturdays between 07:00 and 09:00, reflecting the Breakfast Club's typical operating hours.

3. Incident Categories

If possible, please provide aggregate or anonymised numbers for each of the following categories of incidents:

Violent incidents

Threats and assaults

Sexual harassment

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

Other safety-related incidents

If feasible, we would also appreciate a yearly breakdown of each category over the 18-year period. If this is not possible, total counts per category will suffice.

Please provide aggregate or anonymised data, respecting the privacy of individuals. If full records over the 18-year period are not available, please provide what is reasonably accessible and specify the timeframe covered.

This request is made in the public interest, to clarify the nature of incidents reported and police involvement at a service supporting vulnerable members of the Gloucester community.

Follow up Email

I would like to proceed with my original Freedom of Information request regarding incidents, police call-outs, and related safety data for the Breakfast Club at Gloucester Cathedral, as detailed in my previous email.

For clarity, I am requesting aggregate or anonymised data covering:

Total recorded incidents over the 18 years of the Breakfast Club's operation

Breakdown of incidents including violent incidents, threats/assaults, sexual harassment, and other safety-related events

Number of occasions where police were called in relation to Breakfast Club activities

Any available breakdown by year and general incident category

Information specific to Thursdays and Saturdays between 07:00 and 09:00, reflecting the Breakfast Club's operating hours.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Unfortunately, there is no way to easily retrieve the information from the Constabulary's incident recording system by way of electronic searches. This is where police call data is logged and a free text field is completed by the call handler using information provided by a member of the public. The only way of trying to determine whether any relevant information is held is to conduct a search of the free text fields. We are unable to search for specific locations, but key words only. We would expect a free text search of key words like "breakfast" and "Gloucester" to return hundreds, if not thousands of results during the time span you provided us with. Also, to obtain time specific data (part 2 of your request), we would be required to search the free text field; the call log will be recorded but will not always correspond to the incident time as the call could have been made later. The only way to retrieve any information relevant to your questions would be to manually review each possible incident record. This would involve the review of thousands of records and would therefore take far longer than the 18 hours prescribed by the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – duty to assist

It may be possible to search the Constabulary's crime recording database for substantiated crimes committed at a specific location, however, some manual review may be required. As the date range you have provided us with is extensive, you may wish to consider reducing this so that we are able to search within the time allowance of the Freedom of Information Act.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary