

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0148

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 04/06/2026

Dear

Gloucestershire Constabulary Freedom of Information request 26_0148

On 06/02/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to you from ITV News under the Freedom of Information Act 2000 to request the following information.

Please may you provide me with the following data:

- 1a) A count of assault offences where the victim is a taxi driver / private hire driver and the offender is a passenger for the time period between 1 January 2021 to 1 January 2026;
- 1b) Please break this down into the types of offence;
- 1c) Please also provide outcomes for the above.

Please provide the information in the form of an excel spreadsheet, divided into years.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Unfortunately, the Constabulary is unable to identify the occupation of a victim from electronic searches of the crime records as the crime record is independent of the occupation field, which appears on the individual files. Occupation is a non-mandatory free text field and may be updated each time an individual comes into contact with the police.

Electronic searches could only extract the occupation recorded on the system at the time the search is made if the field has been completed. For example a victim may have come into contact with the police in 2006 when their occupation was recorded and then again in 2014 when the occupation field was updated. The occupation then showing on the system would not be correct for the 2006 crime. Equally a victim's occupation may not be recorded at all on initial contact but recorded at a later stage following subsequent contact with the police. It would be incorrect to link the occupation showing on the system to the earlier crime.

The only way of trying to determine whether any information is held relating to the occupation of taxi driver or private hire driver and to retrieve any relevant information would be to undertake a manual review of all crime records and the individual records of the victims of those crimes. This would take far more than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary