

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0123

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 05/03/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0123

On 02/01/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

This request seeks recorded information about the arrangements used by your force/service for police-initiated vehicle recovery (including removal, storage and onward disposal where applicable). (This request is made under FOIA 2000, or FOISA 2002 where applicable).

Please answer for the current arrangement(s) in place as at the date you process this request.

Police-initiated vehicle recovery/removal means any instance where the police request, direct or authorise a vehicle to be removed/recovered and/or taken into storage (including to a police/contractor compound) under the force's vehicle recovery arrangements. This includes evidential/seizure removals and non-crime removals (e.g., obstruction/abandoned/uninsured).

Questions

1. Type of arrangement: Which best describes your current vehicle recovery provision?

- a) Single prime contractor (managing agent) with subcontractors
- b) Direct contracts with multiple providers (not a framework)
- c) Other (please describe)

2. Prime / managing agent (if applicable): If your arrangement includes a prime contractor/managing agent, please provide the company name.

3. Recovery providers used by the force: Please list the company name(s) of the recovery provider(s) that your force/service uses for police-initiated vehicle recovery (i.e., providers your force/service instructs directly or pays directly, and/or those subcontracted by your prime contractor / managing agent).

4. Vehicle disposal providers: Please list the company name(s) of any provider(s) your force/service uses to dispose of vehicles arising from police-initiated recovery, including where vehicles are auctioned, scrapped or broken for parts.
If disposal is not part of the recovery arrangement, please state this.

5. Contract dates / procurement: For the recovery arrangement (and disposal arrangement if separate), please provide:

- a) contract start date (or call-off start date)
- b) contract end date
- c) any extension options (e.g., number and length)
- d) where recorded, the planned date for the next tender/procurement exercise.

6. Vetting / screening requirements (contractual):

- a) Does your contract/specification for police-initiated vehicle recovery require contractor personnel to hold any specific vetting or screening as a condition of working on this contract (e.g., police vetting, DBS, right-to-work checks)? (Yes/No)
- b) If yes, please state the required level/type in broad terms and whether it applies to:
 - i. recovery drivers,
 - ii. vehicle compound staff,
 - iii. control room staff,
 - iv. contract management staff.
- c) If the requirement is not specified by role, please state the single minimum requirement that applies to all contractor personnel (or the closest equivalent recorded requirement). Please provide high-level contractual requirements only; no operational detail about vetting processes or systems is requested.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. Single prime contractor (managing agent) with subcontractors

2. The AA

3. The AA

4. The AA

5. Jan 2026, 4 year contract

6. Yes, NPPV level 1.
Recovery drivers,

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary