

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0081

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 15/04/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0081

On 20/01/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act 2000, I would like to request information on the use of AI in the force and in particular in the preparation of intelligence reports to inform operational decisions.

1. Does anyone working for your force use AI tools and, if so, which AI tool (Microsoft copilot, Google Gemini, Chat GPT or other)?
2. If AI tools are used, what purposes have they been used for?
3. Does this include intelligence gathering or compiling intelligence reports?
4. Has an AI tool ever been found to produce unreliable or untrue information - sometimes known as an 'AI hallucination' - and if so, please provide details of these incidents and how it was handled?
5. Do you have any policies, monitoring systems or safeguards regarding the use of AI and when were these introduced?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

In order to determine whether information in relation to Question 4 is held, a manual review of all AI interactions made by all staff would be required. This would be required as Gloucestershire Constabulary do not hold a central register for this information. In addition, answering Q1 in full would require contacting all employees to check if they use any AI tools, and if so, which ones, and in what capacity. Each of these tasks would take longer than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the

exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, I have supplied the information relevant to your request which has already been retrieved. I trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Gloucestershire Constabulary's Generative AI LLM Usage Policy states the following, which may assist in response to Q2-3;

Section 6.3 – Intended uses of Generative AI tools

Intended uses of Generative AI tools in Gloucestershire Constabulary

CoPilot is intended for use in the following types of activities

1. Productivity and Admin Support
 - Draft emails, reports, and meeting notes
 - Summarise documents or transcripts
 - Improve clarity and tone of writing
 - Create templates, checklists, or standard replies
2. Data and Analysis
 - Explain data trends or summaries
 - Generate charts or visual summaries (with Excel/Power BI)
 - Assist with basic calculations or data interpretation
3. Knowledge and Research
 - Answer questions based on policies or public info
 - Summarise legislation or guidance (non-legal)
 - Provide overviews of complex topics
4. Idea Generation and Planning

- Brainstorm ideas for campaigns or strategies
- Draft vision statements or objectives
- Structure presentations or briefings

Generative AI is not authorised for use in the Criminal Justice system for the creation of evidential materials. This means it must not be used in the preparation of witness statements, MG forms, or any other evidential reports.

However, Generative AI may be used to support investigators in understanding evidence or assisting with the investigative process, provided it is not involved in the generation of any official evidential documentation.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary