

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_26_0078

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 27/01/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_26_0078

On 19/01/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. How many emergency calls did Gloucestershire police receive between 10.30 and 16.00 on Saturday, 17th of March 2026?
2. How many of those calls required an emergency response and how many received one?
3. What were the reasons for the calls which required an emergency response?
4. If possible without compromising the anonymity of the callers, which calls received emergency responses?
5. What were the response times for those calls which received police attendance?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search of the Incident Recording System has been conducted to extract data relevant to your request;

1. 128 incidents were recorded where the start time of the incident was between 10:30 and 16:00 on 17/01/2026
2. 53 of those were received via a 999 call
3. Of those received via 999, the reason for the call has been broken down by the incident category in the table below

Incident Category	Total
Abandon/Hoax/Malicious Calls	25
Anti-soc/Drunken Behav	1
Breakdown	1
Concern for Welfare	6
Crime Other	1
Domestic Dispute	2
Hate Crime	1
Mental Health	1
Rape/Sexual Assault and Offences	1
Road Obstruction	1
RTC Injury	2
Suspect Drunk In Charge	1
Suspicious Circ/Veh Or Person	3
Theft By Shoplifting	1
Theft From Motor Vehicle	1
Traffic Incident	3
Violence Against The Person	2
Total	53

4. and 5.

Of those records identified in Q3, a filter has been applied to extract the records where a resource has been assigned for attendance.

The table below shows the incident category and the response time (in minutes) for each relevant incident.

Incident Category / Response Time (Mins)	Total
Anti-soc/Drunken Behav	
35.13	1
Breakdown	
9.40	1
Concern for Welfare	

1.07	1
11.65	1
28.95	1
66.12	1
Domestic Dispute	
6.15	1
16.48	1
Hate Crime	
45.75	1
Rape/Sexual Assault and Offences	
4.68	1
Road Obstruction	
10.33	1
RTC Injury	
0.10	1
1.62	1
Theft By Shoplifting	1
4.32	1
Traffic Incident	
15.40	1
Violence Against The Person	
3.78	1
Total	17

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary