

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_25_1185

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 13/01/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_1185

On 11/12/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Could you please supply a monthly breakdown of abstraction rates for the last complete 12 month period that you have figures for. Abstraction in this circumstance relates to all officers taken temporarily from Neighbourhood Policing departments in order to cover for colleagues in the Response Dept. or Response Investigations Dept. who are absent for any reason such as sickness, training holidays etc. This information can be supplied in hours or a percentage, for each area or division in your force.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Unfortunately, due to a change of HR system and duty planning system, we are unable to electronically extract the information requested. A manual review of records for all NPT officers would be required to determine if they have been required to assist the Response Investigations Dept in periods of abstractions. A manual review for this information would exceed the permitted time constraints, therefore Section 12 of the Act is applicable. This section does not oblige a public authority to comply with a request for information if the authority estimated that the cost of complying with the request would exceed the appropriate limit of 18 hours, equating to £450.00

You should consider this to be a refusal notice under Section 17 of the Act for this part of your request.

When applying Section 12 exemption our duty to assist under Section 16 of the Act would normally entail that we contact you to determine whether it is possible to refine the scope of your request to bring it within the cost limits. However, from the information we have outlined above I see no reasonable way in which we can do so.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary