

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_25_0970

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 24/06/2026

Dear

Gloucestershire Constabulary Environmental Information Regulation request REF: FOI_25_0970

On 07/10/2025 you sent an email constituting a request under the Environmental Information Regulation Act 2004 asking the following:

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

- 1) Total expenditure by the police force on pest control services, including both in-house provision and external/contracted services.
- 2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).
- 3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).
- 4) For any lethal control commissioned or carried out by the force, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).
- 5) A copy of any policy, guidance, or standard operating procedure relating to the force's pest control service or contractors.

Under the Environmental Information Regulation Act 2004, I can confirm that Gloucestershire Constabulary holds some relevant information.

- 1) All expenditure is for external/contracted services
 - 2020/1 – £3144

- 2021/2 – £2709
- 2022/3 – £3354
- 2023/4 – £4881
- 2024/5 – £6410
- 2025/6 – £1371

2) Current annual value of contractor inspections and provision of bait boxes - £1176 pa

- 2020 – 2024 Action Pest Control
- 2024 – Present Horizon Environmental Services

3) We do not record by species but I can confirm that we have only had issues with rats, gulls, wasps, ants, biscuit beetles and flies.

Contractor visits - call outs and inspections by year:

- 2020 – 26
- 2021 – 24
- 2022 – 28
- 2023 – 33
- 2024 – 33
- 2025 – 16

4) No information held

5) No information held, however, the internal policy of the estates department is to minimise and, wherever possible, prevent the need for the in-house team to use and store pesticides.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary