

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference: N/A
Our reference: FOI_25_0959
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 22/06/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0959

On 02/10/2026 you sent an email constituting a request under the Freedom of Information Act asking the following:

Request 1

I am writing to request information under the Freedom of Information Act 2000.

I would like to request the following details relating to procurement activities conducted by your force between January 2023 and September 2025:

1. All tenders issued for security systems and fire alarm systems, including installation, maintenance, and monitoring services.

The details we require are:

- a. Hardware Brand: The primary hardware brand of the organisation's:
- b. Digital/Smart Buildings Platform
- c. Fire Alarms
- d. Fire Suppression
- e. Access Control
- f. Intruder Alarms
- g. CCTV
- h. Affray Alarms
- i. Cell Call/ Care Comms

2. The names of suppliers who submitted bids for these tenders.

3. Existing Supplier: If there is more than one supplier, please split each contract up individually.

4. Expected scope and value of the contracts.

5. Contract Type: What is included in the current contracts with these suppliers?
Comprehensive, Semi Comprehensive including call outs, Basic Service Only.

We are committed to being an anti-discriminatory organisation. This means not only acting in a non-discriminatory way, but addressing systemic inequalities, disadvantage and discrimination.

6. Contract duration, end date and review date of the current contracts with these suppliers.
7. Contact Detail: Of the person from the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.
8. If the contract is managed by an outside Facility Management Company, please can you provide all the relevant details including the contact details of the responsible person from the FM (Facilities Management) Company.

If available, please provide the information in electronic format (PDF, Excel, or Word). If any part of this request requires clarification, I would be happy to assist.

I understand that under the Act, I am entitled to a response within 20 working days. If any of the requested information is exempt from disclosure, please specify the relevant exemption and provide reasoning.

Request 2

I am writing to request information under the Freedom of Information Act 2000.

I would like to request the following details regarding planned or anticipated procurement activities for the period October 2025 to September 2027:

1. Any planned tenders or procurement exercises for security systems, fire alarm systems, and CCTV systems, including installation, maintenance, and monitoring services:
 - a. Digital/Smart Buildings Platform
 - b. Fire Alarms
 - c. Fire Suppression
 - d. Access Control
 - e. Intruder Alarms
 - f. CCTV
 - h. Affray Alarms
 - i. Cell Call/ Care Comm
2. Estimated timelines for issuing these tenders.
3. Expected scope and value of the contracts
4. Any pre-market engagement or supplier briefing events scheduled
5. Contact details for the relevant procurement or facilities teams managing these tenders.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Following receipt of your request we have sourced the response from our specialist departments at Gloucestershire Constabulary. To provide you with accurate data we would need to manually review multiple sites which exceed 20 alongside contracts to determine if we hold the information which would take longer than 18 hours exceeding time and resources.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

When applying Section 12 exemption our duty to assist under Section 16 of the Act would normally entail that we contact you to determine whether it is possible to refine the scope of your request to bring it within the cost limits. However, from the information we have outlined above I see no reasonable way in which we can do so. I need to make you aware that even if we were able to refine or consolidate parts, your request potentially would be subject to Section 31 exemption.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary