

Gloucestershire Constabulary
Police Headquarters
No.1 Waterwells, Waterwells Drive
Quedgeley, Gloucester. GL2 2AN
www.gloucestershire.police.uk



Your reference:

Our reference: FOI_25_0953

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 19/05/2026

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0953

On 30/09/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please can you provide the following information, under this freedom of information request?

- 1). Number of printers and multi-functional devices you have?
- 2). Suppliers of devices in question 1?
- 3). Contract dates for devices in question 1?
- 4). Planned procurement activity around replacement of your printers and multi-functional devices including any preferred framework route?
- 5). please also confirm any print management software currently in use?
- 6). Please can you confirm the contact details for the person responsible for overseeing your print solution?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. 81 x MFD's, 2 x print room devices
2. Ricoh
3. Contract commenced in October 2018 and is currently due to expire at end of October 2026, further one year extension is awaiting approval
4. Regional print strategy is currently being developed which will recommend future route to market for printing requirements
5. For Ricoh devices, Kofax Equitrac
6. South West Police Procurement Services
([Procurement \(Contracts\) | Devon & Cornwall Police](#))

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post – Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary