



Your reference:

Our reference: FOI_25_0948

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 10/11/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0948

On 30/09/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please provide details of any and all recorded crime incidents, reports, or call-outs associated with the Citrus Hotel, Wellington Street, Cheltenham, GL50 1XZ, during the period 1st April 2025 - to 30th September 2025.

Specifically, I would like to know:

- * The total number of incidents recorded.
- * A breakdown of incidents by category/type (e.g. assault, theft, criminal damage, anti-social behaviour, drug offences, sexual offenses/incidents).
- * The date of each incident (month/year format is acceptable).

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

I can confirm that for the period of 01/04/2025 – 30/09/2025, 48 incidents have been recorded where the incident location is "Citrus Hotel".

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

With regards to the disclosure of the date and type of incident, the following exemption applies:

Section 40(2) Personal Information

Section 40(2) applies to third party personal data. This would not be released under the Freedom of Information Act unless there is a strong public interest. The disclosure of any information which could lead to the identification of an individual would breach the Data Protection Principles contained within the Data Protection Act 2018, namely the first principle which states that personal data shall be processed lawfully, fairly and in a transparent manner in relation to individuals.

This exemption is absolute and class based therefore I am not required to apply either the public interest test or harm test in disclosure.

In accordance with the Act, this letter represents a Refusal Notice for this part of your request.

Consideration has to be made regarding any information that is already known to members of the public and/or in the public domain that combined with information disclosed under the FOI legislation could identify individuals. Therefore, although there may be a legitimate interest in disclosing information surrounding this location, any such disclosure cannot override the interests or fundamental rights and freedoms of the individuals involved.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary