



Your reference:

Our reference: FOI_25_0805

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 03/11/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0805

On 11/08/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Is toilet paper supplied as standard in your cells or does it have to be specifically requested ? I refer to your Gloucester custody suite.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Please find below the relevant information which has been extracted from the Custody Manual

“13.7 Toilet Paper

13.7.1 Rolls of toilet paper must not be left in cells as these can be used to self-harm or to cause blockages in the WCs.

13.7.2 The provision of toilet paper is subject to the risk assessment conducted on individual detainees.

13.7.3 Toilet roll is to be collected from the toilet paper holders at the end of each wing and be provided on request. A small amount of paper should be provided when the detainee is initially taken to their cell. Toilet rolls **MUST NOT** be stored on the cell door handles for hygiene reasons.”

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary