



Your reference:

Our reference: FOI_25_0704

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 12/08/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0704

On 18/07/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. The number of recorded residential burglaries in your police force area where a key was used to gain entry to the property, for the following time periods: 1st January 2024 to 1st July 2024, 1st January 2024 to 31st December 2024, and 1st January 2025 to 1st July 2025.
2. The number of recorded residential burglaries in your police force area that involved properties with home security systems installed — for example, video doorbells such as Ring, or CCTV — for the following time periods: 1st January 2024 to 1st July 2024, 1st January 2024 to 31st December 2024, and 1st January 2025 to 1st July 2025.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may holds some relevant information.

Unfortunately there is no central register for this information and no way to retrieve the information by way of electronic searches. The only way of trying to determine whether any relevant information is held and to retrieve that information would be to manually review each Crime record where the offence of Residential Burglary has been recorded. A manual review is required to determine both if a key was used to gain entry and to identify if the property had home security systems.

An initial search of the Crime Recording System for the relevant records has identified almost 2,000 records that would need to be reviewed which would obviously take far longer than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the

exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary