



Your reference: N/A
Our reference: FOI_25_0676
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 01/08/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0676

On 09/07/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Have you set up Operation Snap – or a similar scheme - in your constabulary, where people can send you video footage of drivers committing alleged misdemeanours?
2. How many items of footage have been submitted and received by your constabulary between January 2022 and May 2025? Please provide a monthly breakdown if available. If a monthly breakdown is not available, could you provide it by calendar or financial year? Please note my preference, if you cannot provide monthly figures, would be calendar years for 2022, 2023 and 2024.
3. In each of the last three calendar years how did these cases conclude? Please provide a breakdown of the outcomes, including (a) Fixed Penalty Notices (FPNs) issued, (b) court prosecutions, (c) warnings letters, (d) education/retraining courses, (e) no further action etc.
4. In each of the last three calendar years please provide a breakdown of the types of offences identified via these submissions, with total figures for each of the following categories (a) driving without due care and attention/driving without reasonable consideration, (b) contravening a red light, (c) using a mobile phone whilst driving, (d) stopping a vehicle on a pelican/pedestrian crossing (e) failing to wear a seatbelt.
5. If recorded, please specify the type of individuals or groups submitting footage (e.g. private motorists, cyclists, taxi drivers, bus drivers, fleet companies, etc.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Operation Snap data is recorded in two different ways depending on the way the request is processed. Unfortunately for the one set of data there is no central register for this information and no way to retrieve the information by way of electronic searches. The only way of trying to determine whether any relevant information is held regarding the offence or the amount of footage submitted and to retrieve that information would be to manually review each operation snap submission for the requested years of 2022 – May 2025. This would involve the review of hundreds of records and would therefore take far longer than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, we have supplied the information relevant to your request which has already been retrieved. We trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

We are able to provide data held regarding Operation Snap for submissions processed via the National Fixed Penalty Processing System (PentiP).

Please see the provided document titled FOI_25_0676_PentiP Op Snap Submissions. The tables show the amount of submissions broken down by year, offence and the outcome.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary

2022

Offences	Cancelled	Paid	Paid / Licence Endorsed	Prosecuted	Retraining Course Attended And Completed	Total
Drive / stop / cause to remain at rest a motor vehicle drawing a trailer in offside lane of a motorway			1		2	3
Drive a mechanically propelled vehicle on a road / in a public place without due care and attention	9		5	6	29	49
Drive a mechanically propelled vehicle on a road / in a public place without reasonable consideration to other users					3	3
Drive a vehicle on a road being a footpath / bridleway		1				1
Drive a vehicle the wrong way on a motorway slip road					2	2
Drive on motorway hard shoulder / emergency refuge area					1	1

Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals - manual detection	4		4	5	27	40
Drive vehicle and fail to comply with an indication given by a traffic sign - local traffic order outside Greater London		1				1
Driver of motor vehicle fail to proceed as directed by PC / Traffic Warden / Traffic Officer	1					1
Fail to accord precedence to pedestrian at zebra crossing					1	1
Learner driver drive a vehicle while on motorway	2					2
Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	1	1				2

Motor vehicle fail to comply with endorsable section 36 traffic sign - manned equipment				1		1
Motor vehicle fail to comply with endorsable section 36 traffic sign - other than manned or automatic equipment					2	2
Motor vehicle fail to comply with solid white line road markings - manned equipment	3				8	11
Use a handheld mobile phone / device while driving a motor vehicle on a road - endorsable offence	4		6	3		13
Use motor vehicle on a road when the glass was not maintained so as to afford the drivers unobscured vision		1				1
Total	24	4	16	15	75	134

2023

Offences	Cancelled	Paid	Paid / Licence Endorsed	Prosecuted	Retraining Course Attended And Completed	Total
Drive / stop / cause to remain at rest a motor vehicle drawing a trailer in offside lane of a motorway	2				3	5
Drive a mechanically propelled vehicle on a road / in a public place without due care and attention	7		7	8	43	65
Drive a mechanically propelled vehicle on a road / in a public place without reasonable consideration to other users	1			1		2
Drive a vehicle on a road being a footpath / bridleway	2					2
Drive on a road a motor vehicle whilst not wearing a seat belt	1					1
Drive on motorway hard shoulder / emergency refuge area	1		1	1	7	10

Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals	4		3	9	20	36
Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals - automatic equipment				6	12	18
Drive vehicle and fail to comply with an indication given by a traffic sign - local traffic order outside Greater London	1					1
Driver not in position to have proper control - endorsable offence					1	1
Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD	1	4				5
Motor vehicle fail to comply with a stop sign - manned equipment					1	1
Motor vehicle fail to comply with endorsable section 36 traffic sign - automatic equipment	1		1	2	5	9

Motor vehicle fail to comply with endorsable section 36 traffic sign - manned equipment					1	1
Motor vehicle fail to comply with endorsable section 36 traffic sign - other than manned or automatic equipment			1			1
Motor vehicle fail to comply with solid white line road markings - automatic equipment	3			1	2	6
Motor vehicle fail to comply with solid white line road markings - manned equipment	2				7	9
Overtake within controlled area of Zebra / Puffin pedestrian crossing				1		1
Ride a motor cycle on a road and fail to wear protective headgear	1					1
Use a handheld mobile phone / device while driving a motor vehicle on a road - endorsable offence	4		9	7		20

Use a vehicle on a road with a which automatically emitted a flashing / other than steady light				1		1
Total	31	4	22	37	102	196

2024						
Offences	Cancelled	Paid	Paid / Licence Endorsed	Prosecuted	Retraining Course Attended And Completed	Total
Drive / stop / cause to remain at rest a motor vehicle drawing a trailer in offside lane of a motorway			1	1	2	4
Drive a mechanically propelled vehicle on a road / in a public place without due care and attention	18		22	43	136	219
Drive a mechanically propelled vehicle on a road / in a public place without reasonable consideration to other users	2		4	6	9	21

Drive a motor vehicle on a road with a child under 14 years in front passenger seat not wearing a seat belt					1	1
Drive on motorway hard shoulder / emergency refuge area	4		6	4	22	36
Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals			1			1
Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals - automatic equipment	8		3	19	73	103
Drive vehicle and fail to comply with an indication given by a traffic sign - local traffic order outside Greater London		2				2
Driver not in position to have proper control - endorsable offence			1	2	1	4
Fail to accord precedence to pedestrian at zebra crossing				1		1

Fail to stop at red light at pelican crossing			1	1	4	6
Motor vehicle fail to comply with endorsable section 36 traffic sign - automatic equipment	22		18	29	68	137
Motor vehicle fail to comply with endorsable section 36 traffic sign - manned equipment	4			2	4	10
Motor vehicle fail to comply with solid white line road markings - automatic equipment	2			5	13	20
Overtake within controlled area of Zebra / Puffin pedestrian crossing	1			1	1	3
Prohibited vehicle in offside lane of motorway					1	1
Stop vehicle in pelican crossing controlled area	1		1			2
Use a handheld mobile phone / device while driving a motor vehicle on a road - endorsable offence	15		48	17		80

Use a motor vehicle / trailer the number of passenger / manner carried likely to cause danger	1					1
Use a motor vehicle / trailer with tyre with any of the ply / cord exposed			1			1
Total	78	2	107	131	335	653

2025 upto 31 May							
Offences	Cancelled	Not Completed	Paid	Paid / Licence Endorsed	Prosecuted	Retraining Course Attended	Total
Drive / stop / cause to remain at rest a motor vehicle drawing a trailer in offside lane of a motorway		1		1	2	1	5
Drive a mechanically propelled vehicle on a road / in a public place without due care and attention	3	44		12	9	43	111

Drive a mechanically propelled vehicle on a road / in a public place without reasonable consideration to other users		6		1	1	3	11
Drive on motorway hard shoulder / emergency refuge area		2				2	4
Drive on road other than motorway, fail comply with red / green arrow / lane closure light signals - automatic equipment	8	28		3	3	27	69
Driver not in position to have proper control - endorsable offence		2					2
Fail to stop at red light at pelican crossing		1					1
Motor vehicle fail to comply with a non endorsable traffic sign - detected by means other than ACD		1	2				3
Motor vehicle fail to comply with endorsable section 36 traffic sign - automatic equipment		1					1

Motor vehicle fail to comply with endorsable section 36 traffic sign - manned equipment	1	9		1		1	12
Motor vehicle fail to comply with solid white line road markings - automatic equipment	4	8		1	1	7	21
Overtake within controlled area of Zebra / Puffin pedestrian crossing	1						1
Stop vehicle in pelican crossing controlled area		2					2
Stopping vehicle in Zebra / Puffin pedestrian crossing controlled area		1					1
Use a handheld mobile phone / device while driving a motor vehicle on a road - endorsable offence	2	9		17	3		31
Total	19	115	2	36	19	84	275