



Your reference: N/A
Our reference: FOI_25_0671
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 23/07/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0671

On 07/07/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

- 1) In the 2024/25 financial year (1st April 2024 to 31st March 2025), how many crimes were logged by your force where Deliveroo, Just Eat, and/or Uber Eats were recorded as being an element in the offence? [Note: I would hope that this could be determined by a computer search on the "investigation summary field" and/or the modus operandi (MO) of crimes for the company names.]
- 2) Please provide me with a table showing a breakdown of the crimes from Question 1 that are 'linked' to Deliveroo, Just Eat, and/or Uber Eats by their mention in the MO/investigation summary field. Please break down the total by company.
- 3) Taking a start date of 1st April 2024 please provide me with copies of the first 10 MOs/investigation summary fields that mention either Deliveroo, Just Eat and/or Uber Eats. [Note: To assist with disclosure and to avoid engaging exemptions under s.40, I am content for names, locations, and other identifying details to be redacted. I am seeking insight into the nature of the incident and how Deliveroo, Just Eat, or Uber Eats were relevant.]

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to

information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Following receipt of your request, I can confirm that a search of the crime recording system for all substantiated crimes recorded 01/04/2024 – 31/03/2022 whereby a keyword search of the MOs include the terms 'Deliveroo', 'Just Eat' and 'Uber Eats'. The results are as follows:

1. 7

2. 6 for Deliveroo and 1 for Uber Eats

3. With regards to the disclosure of the MO for the first 10 crimes recorded between 01/04/2024 – 31/03/2025, the following exemption applies

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

With regard to the disclosure of the MOs for the first 10 crimes, the following exemption applies:

Section 40(2) Personal Information

Section 40(2) applies to third party personal data. This would not be released under the Freedom of Information Act unless there is a strong public interest. The disclosure of any information which could lead to the identification of an individual would breach the Data Protection Principles contained within the Data Protection Act 2018, namely the first principle which states that personal data shall be processed lawfully, fairly and in a transparent manner in relation to individuals

This exemption is absolute and class based therefore I am not required to apply either the public interest test or harm test in disclosure.

In accordance with the Act, this letter represents a Refusal Notice for this part of your request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary