



Your reference:

Our reference: FOI_25_0649

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 14/07/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0649

On 30/06/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act 2000, I would like to request the following information from Gloucestershire Police, covering the period from July 2021 to the most recent full calendar year available:

1. The number of recorded homophobic hate crimes (i.e. motivated by sexual orientation) in the Gloucestershire Police area, broken down by:
 - Year
 - Type of offence (e.g. harassment, assault, criminal damage)
2. The investigative outcomes for these offences for each year (e.g. charge, caution, no further action).
3. The number of non-crime hate incidents (NCHIs) recorded in the same period where the motivation was related to sexual orientation.
4. Any anonymised internal reports, summaries, or strategic documents produced since July 2021 that relate to homophobic hate crime trends or community safety.
5. A copy of the current Gloucestershire Police operational hate crime policy, including how homophobic hate crimes and NCHIs are recorded and investigated.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Unfortunately, it is not possible to electronically search for the information you have requested in relation to non-crime Hate Incidents related to sexual orientation. In order to identify and retrieve the requested information, a manual review of nearly 2,500 incident records would be required as there is no facility to breakdown the strand of hate tags applied on the Incident Recording System. A manual review would exceed the 18 hours as prescribed by Section 12 of the Freedom of information Act.

Please see below for suggestions on how you can refine your request to come within the cost constraints of section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – Duty to assist

Section 16 of the Freedom of Information Act, provides the opportunity to assist the applicant with any suggestions or variation that may allow a search to be undertaken within the cost constraints of Section 12 of the Act.

I confirm that the Constabulary could conduct searches of the Crime Recording System for questions 1 & 2.

If this would be useful to you, you can resubmit your request for questions 1 & 2, along with questions 4 & 5.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary