



Your reference: N/A
Our reference: FOI_25_0644
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 16/07/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0644

On 26/06/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Freedom of Information Act 2000 request
Incidents & officer deployment - 25 June 2025, 19:10 onwards

Dear Sir or Madam,

I am making this request under the Freedom of Information Act 2000.

REQUEST:

Please supply the information listed below for the period 19:10 on 25 June 2025 to 23:59 on 25 June 2025 (inclusive). Unless otherwise stated, the geographic scope is the Gloucester Local Policing Area.

1. Incident log

The Computer-Aided Dispatch (CAD/STORM or equivalent) entry for every incident created in the time-window, in CSV or spreadsheet form if possible, showing for each incident:

- * unique incident or CAD number;
- * initial call-received time;
- * location (to street level or first section of postcode, with any personal data redacted);
- * incident opening and closing codes/classifications;
- * priority/grade applied;
- * final outcome/closure category.

2. Officer deployment details

For each incident in (1):

- * whether officers (or PCSOs/Specials) were dispatched;
- * number of officers dispatched;
- * dispatch time, arrival time, and clearance time (if recorded);
- * resource codes or units assigned.

3. Officer availability snapshot

The total number of sworn police officers and PCSOs rostered on duty in the Gloucester LPA for each of the following 30-minute snapshots: 19:00, 19:30, 20:00, 20:30, 21:00, 22:00 and 23:00. If held, please break the figure down into Response, Neighbourhood and other operational teams.

4. Non-attendance rationale

Any recorded reason(s) for non-deployment of officers to incidents at, or immediately surrounding, Earls Park Estate, Gloucester between 19:00 and 20:30 on the same date (e.g., "no units available", "graded for scheduled visit", etc.).

FORMAT & REDACTIONS:

* I do not require any personal data. Please redact names, telephone numbers, warrant numbers, or any other material that would engage section 40.

* If specific fields engage sections 30 or 31, please consider providing the information in anonymised or aggregated form rather than withholding the record in full, in line with your duty to advise and assist (s 16 FOIA).

* Electronic disclosure (Excel/CSV for structured data; PDF for narrative entries) is preferred.

FEES & REFINEMENT:

If you estimate that complying would exceed the appropriate limit (s 12) please advise how the request might be refined so that it falls within cost.

HANDLING:

Please acknowledge receipt. I look forward to your response within the statutory 20 working days. If you intend to rely on any exemption, please specify which one(s) and explain how they apply. Should you require clarification, feel free to contact me.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Following receipt of your request, initial searches were conducted of the Incident Recording System for all incidents recorded between 19:10 – 23:59 on 25th June 2025 within the Gloucester Local Policing Area (LPA) and how many were attended. The results are as follows:

1. Number of incidents recorded within the time period requested

Incidents	Total
Gloucester LPA	33
Total	33

2. Number of incidents attended

Attendance	Gloucester LPA	Total
Incident Attended	10	10
Total	10	10

With regards to the disclosure of the incident logs and question 4 for the rationale for non-attendance incidents to incidents at, or immediately surrounding Earls Park Estate, is exempt under Section 40 of the Freedom of Information Act.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

With regard to the disclosure of the incident logs and the rationale for non-attendance incidents to incidents at, or immediately surrounding Earls Park Estate, the following exemption applies:

Section 40(2) Personal Information

Section 40(2) applies to third party personal data. This would not be released under the Freedom of Information Act unless there is a strong public interest. The disclosure of any information which could lead to the identification of an individual would breach the Data Protection Principles contained with the Data Protection Act 2018, namely the first principle which states that personal data shall be processed lawfully, fairly and in a transparent manner in relation to individuals

The incident Recording System is a largely free text and essentially records the caller's report of a potential offence. A member of the public would expect this data to be recorded (processed) according to the [A guide to the data protection principles | ICO](#). As such a member of the public would at least expect their data to be kept confidentially and fairly. It would not be a regular person's expectation that details of their report of a potential crime to the police would be placed into the public domain via an FOI request.

As explained above, the details of an Incident Report are recording the words and opinions of the caller. There will be very clear personal data e.g. name, date of birth, telephone number etc. recorded on the incident. However it's also highly likely that further information

within the call log, together with information that may be in the public domain or known to third parties, would amount to personal data.

This exemption is absolute and class based therefore I am not required to apply either the public interest test or harm test in disclosure.

3. Officers availability snapshot information, this is exempt under virtue of Section 31 of the Freedom of Information Act.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemption applies:

Section 31(1)(a) – Law Enforcement

The exemption above is qualified and prejudice based therefore both a Public Interest Test and Harm Test are required.

Evidence of Harm

To disclose the information on a shift basis or if the total is below 10% of the operational shift strength, could cause subsequent harm to the Police service's ability to protect the public it serves and could prejudice its ability to perform core functions such as the prevention and detection of crime.

Releasing refined data or low figures and operational tactics relating to a specific date would give individuals the intelligence required to disrupt police activity and will 'give way' to the capability of criminals, to target innocent members of the public.

On a national level, criminals would be able to identify in which force areas resources are weak, and use this knowledge to their own advantage in furthering criminal activity around the country.

The disclosure of information which is likely to undermine the Police service's ability to serve the public in preventing and detecting crime can only be considered as being harmful to the public.

Public Interest Test

Factors in Favour of Disclosure

The disclosure of this information would lead to a better awareness of the policing resource in the County on a national public holiday and provide information and reassurance to the public that adequate resources are in place to protect the Community.

Factors against Disclosure

The disclosure of information at shift level would compromise law enforcement tactics by identifying policing capabilities and resource on a specific date, thereby enabling criminals to target their activities to certain areas. This would enable more crime to be committed and have an impact on police resources, thereby hindering the prevention and detection of crime.

Balance Test

The Police Service is charged with enforcing the law, preventing and detecting crime and protecting the communities we serve. Whilst there is a public interest in the transparency of policing activity and providing assurance that the police service is appropriately and

effectively resourced, there is a very strong public interest in safeguarding the integrity of police operations, tactics and capabilities in order to ensure that the protection of the public is safeguarded. Therefore it is our opinion that the balance of the public interest favours withholding the information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary