



Your reference:

Our reference: FOI_25_0624 & 25_0665

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 16/07/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0624 & 25_0665

On 19/06/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am conducting independent research into the investigation and trial of Fred and Rosemary West and would like to make a request under the Freedom of Information Act 2000.

Specifically, I am seeking access to:

1. Any archived audio recordings or transcripts of police interviews conducted with Rosemary Pauline West (Rose West) during the 1994 investigation and prosecution.
2. Any video recordings, photographs, or transcripts of police walkthroughs conducted inside 25 Cromwell Street prior to its structural strip-out or demolition.
- 3.

If these records are held by The National Archives—either directly or via closed government files—please let me know their status (open/closed/retained by another authority) and any options for accessing or requesting their release. If possible, I would appreciate catalogue references or file numbers to assist in further research.

If these records are not held at TNA, I would be grateful if you could advise which agency currently retains them.

On 04/07/2025 you sent 2 further emails constituting requests under the Freedom of Information Act asking the following:

REQUEST 1:

Under the Freedom of Information Act 2000, I am writing to request access to any photographs or video footage taken of the interior of the property located at 25 Cromwell Street, Gloucester, prior to its demolition.

Specifically, I am seeking:

1. Photographs or videos that clearly show the layout and structure of the interior rooms, hallways, and staircases;
2. Images or footage that include furniture in situ, in order to better understand the lived-in condition of the property prior to its removal or destruction.

The purpose of this request is to gain a detailed understanding of the property's layout and interior prior to its demolition, particularly during or following the police investigation of the site in the 1990s.

If redactions are necessary to protect the privacy of individuals or ongoing investigations, I am happy to accept a redacted version of the materials.

If these materials are not held by your department, I would appreciate it if you could advise me on the appropriate authority to whom I should direct this request.

REQUEST 2:

I am writing under FOI legislation to inquire whether Gloucestershire Constabulary Archive or Museum retains additional internal photographs or video footage of 25 Cromwell Street — specifically depicting room layout, furnishings, or décor before demolition.

If these are not publicly FOI-releasable, I would appreciate information about whether they can be viewed on-site, digitised, or otherwise accessed.

If held elsewhere (e.g. museum records office), please point me in the right direction.

Under Section 12(4), your requests have been aggregated.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Due to the age of the investigation, the exhibits are not stored or managed electronically, therefore the only way to determine if the requested information is held, and to locate that information, is to manually review everything stored. As there are over 2,200 exhibits, this would take far longer than the 18 hours prescribed by the Freedom of Information Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12(1) applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 – unable to assist

Unfortunately I am unable to provide any assistance under Section 16 of the Freedom of Information Act as I am unable to suggest any way to refine your request to come within the cost constraints of Section 12 of the Act.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary