



Your reference:

Our reference: FOI_25_0573

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 26/06/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0573

On 04/06/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Can you please provide the number of emergency calls to Gloucestershire police, what category each call related to, how many and which calls resulted in emergency response to the scene together with the response time for all those calls between 10am and 5pm on Saturday, 21st December, 2024.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search of the Incident Recording System has been conducted to extract the data recorded between 10:00 and 17:00hrs on 21/12/2024.

The table below is a count of records broken down by incident category, response time in minutes and the grading of the incident.

Incident Category / Response time (Mins)	Incident Grade						Total Records
	Contact	Emergency	Partner Agency	Prompt/ Priority	Remote	Scheduled	
Abandon/Hoax/Malicious Calls							
41.38		1					1
Not attended	27						27
Abandoned Vehicle							
17.92		1					1
Not attended						1	1
Absconder Or Misper							
Not attended				1			1
Animals General							
14.53		1					1
24.03		1					1
Not attended	1			1	2		4
Anti-soc/Drunken Behav							
9.28				1			1
Not attended				1		3	4
Breakdown							
5.25		1					1
7.38		1					1
7.77		1					1
11.10		1					1
31.05		1					1
Burglary Residential (Home)							
1561.35				1			1
Not attended				1			1
Central Station							
Not attended		1					1
Child Protection							
Not attended				1			1
Child Sexual Exploitation (CSE)							
6793.55				1			1
Concern for Welfare							

0.02		1					1
10.62				1			1
25.32		1					1
29.35		1					1
39.50		1					1
58.98				1			1
351.60				1			1
419.25				1			1
Not attended	1		2	1			4
Crime Other							
1838.08				1			1
Criminal Damage							
Not attended					4		4
Domestic Dispute							
0.02		1					1
8.95		1					1
20.37		1					1
38.48		1					1
122.37				1			1
233.43				1			1
Not attended				4			4
Drugs Offences							
Not attended						1	1
Fire/Gas/Electric/Water Inc							
Not attended	1						1
Fraud Offences							
Not attended					1		1
Hate Crime							
2493.57				1			1
Kidnap							
46.82				1			1
Lost/Found/Insecure Property							
Not attended	2						2
Mental Health							
Not attended	1						1

Message For Delivery							
74.80				1			1
Not attended	1						1
Miscellaneous Incident							
0.02		3		1			4
0.03		1					1
Not attended	2					1	3
Personal Attack							
29.28		1					1
Police Alarm							
9.62		1					1
Rape/Sexual Assault and Offences							
319.80				1			1
Road Assis Other Agency							
18.98		1					1
RTC Damage Only Non Injury							
Not attended					4		4
Stalking And Harassment							
Not attended				2	1		3
Stolen Vehicle							
0.02		1					1
Suspect Drunk In Charge							
Not attended				1			1
Suspect/Suspicious Item							
27.53		1					1
Suspicious Circ/Veh Or Person							
0.02		1					1
14.73		1					1
Not attended	4		1		1	2	8
Suspicious Death							
Not attended			1				1
Theft By Shoplifting							
0.03		1					1
9.60		1					1
Theft From Motor Vehicle							

Not attended					2		2
Theft Other							
Not attended				1	9		10
Traffic Incident							
0.03		1					1
Not attended	5						5
TRI							
Not attended	1						1
Violence Against The Person							
11.40		1					1
12.37		1					1
13.43		1					1
20.37		1					1
Not attended	1			1	3		5
Total	47	36	4	30	27	8	152

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary