



Your reference:

Our reference: FOI_25_0502

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 28/05/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0502

On 12/05/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the terms of the Freedom of Information Act, please provide me with the following details.

The dates and reasons police have been called to the following addresses from 1 January 2023 until today, 12 May 2025:

BP, Station Road, Stow-on-the-Wold GL54 1JU

Shell, Bredon Road, Tewkesbury GL20 5DA

Shell, Chesterton Lane, Cirencester GL7 1YD

Morrisons Daily, 12-14 Seventh Avenue, Tuffley GL4 0EB

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

Unfortunately there is no central register for this information and no way to retrieve the information by way of electronic searches. The only way of trying to determine whether any relevant information is held and to retrieve that information would be to manually review each incident. An initial search of the incident recording system for all incidents recorded between 01/01/2023 and 12/05/2025 has identified over 36,000 records that would need to be reviewed which would obviously take far longer than the 18 hours prescribed by the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Providing Information Outside of the Act

By way of assistance and although excess cost removes the Force's obligations under the Freedom of Information Act, we have supplied the information relevant to your request which has already been retrieved. We trust this is helpful but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Initial searches were conducted on police systems using the postcodes provided, the results are shown below. Please note that the data provided is results of searches conducted on the postcode and therefore may not be relevant to the specific address requested by you.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

BP - GL54 1JU

Reason for call	Year		Total
	2023	2024	
ASB - Personal	1		1
ASB - Nuisance		1	1
Crime - other	2	2	4
Violence against the person	1	1	2
Theft - other		1	1
Messages inc press release	1		1
Susp. Circs./Insecure veh./prems.	1		1
Civil dispute-not btw neighbours	1		1
Awol/abscond from hmp		1	1
Concern for safety	1	1	2
Rtc_damage only(inc animal rtc's)	3		3
Highway disruption	1		1
Road related offence	1		1
Total	13	7	20

Shell - GL20 5DA

Reason for call	Year			Total
	2023	2024	2025	
ASB - Nuisance		1		1
Crime - other	1	2		3
Criminal damage	1			1
Theft By Shoplifting	1			1
Theft - other	1		1	2
Road related offence	1			1
Total	5	3	1	9

Shell – GL7 1YD

Reason for call	Year			Total
	2023	2024	2025	
ASB - Personal	1			1
Crime - other	1	1		2

Burglary non dwelling	1			1
Firearms		1		1
Theft - other	5	7		12
Messages inc press release		1		1
Concern for safety		2		2
Missing Person	1			1
Highway disruption	1	1	1	3
Total	10	13	2	25

Morrisons Daily – GL4 0EB

Reason for call	Year			Total
	2023	2024	2025	
Not recorded			1	1
ASB - Nuisance		2	1	3
Crime - other	3			3
Violence against the person	1			1
Criminal damage	1	1		2
Robbery			1	1
Theft By Shoplifting		6		6
Theft - other		1		1
Messages inc press release	1			1
Abandoned call inc silent 999	1			1
Missing Person		1		1
Total	7	11	3	21

Section 16 – unable to assist

Unfortunately, I'm unable to assist in suggesting ways of refining your request to come within the confines of Section 12 of the Act. Even reducing the timescale would not reduce the number of records enough that a manual review could be conducted within the timescale but still provide meaningful information.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary