



Your reference:

Our reference: FOI_25_0353

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 10/04/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0353

On 31/03/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am submitting a request under the Freedom of Information Act 2000 regarding enforcement actions related to e-scooter use in Gloucestershire over the last 12 months. Please provide:

1. The total number of Fixed Penalty Notices (FPNs) issued to e-scooter riders in Gloucestershire in the last 12 months.
2. A breakdown of the offences these penalties were issued for (e.g., riding without insurance, using on a public road, dangerous riding).
3. The total number of e-scooters seized in Gloucestershire during the same period.
4. The number of cases where riders faced further prosecution beyond an FPN.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

With regards to records for cases where offenders have faced further prosecution, it is not possible to electronically retrieve this information. As there are no offences specifically for e-scooters, a person can be charged with any of the relevant driving offences. In order to determine if the vehicle used to commit those offences, a manual review of the case recording system is required. Following your request, an initial search has been conducted for records where the offence of no insurance was committed during the period of 01/04/2024 – 31/03/2025. This has returned over 550 records that need to be manually reviewed. We have therefore estimated that this part of the request would far exceed the permitted time constraints, making Section 12 of the Act applicable. This section does not oblige a public authority to comply with a request for information if the authority estimated that the cost of complying with the request would exceed the appropriate limit of 18 hours, equating to £450.00.

Please see below for suggestions on how you can refine your request to come within the cost constraints of section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1)– Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Section 16 of the Freedom of Information Act, provides the opportunity to assist the applicant with any suggestions or variation that may allow a search to be undertaken within the cost constraints of Section 12 of the Act.

I confirm that the Constabulary could provide the following:

Searches can be conducted for questions 1-3.

If this information is still useful to you, you can resubmit the request omitting question 4.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary