



Your reference: N/A

Our reference: FOI_25_0297

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 10/04/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0297

On 13/03/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

The number of emergency calls to Gloucestershire police, what the call related to and the response times to those calls between 9am and 2pm on Wednesday 12th of March 2025.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

Following receipt of your request, initial searches were conducted on the Incident Recording System for all incident recorded between 9am – 12pm on 06/03/2025, where the source of the call was '999', this includes incidents which have been attended and the response times.

The results are as follows:

I have provided the data in uncorrelated tables to avoid any identification of individuals.

Incident Closure Code	Total
Domestic Incident	1
Open Incident	1
Other	12
Suspicious Circumstances	3
Theft Related	4
Traffic/RTC/Driving	8
Violence	1
Welfare/Death	5
Total	35

Incidents Attended	Total
Incident Attended	16
Total	16

Response Times in Minutes
69.57
9.65
6.82
68.72
25.23
16.87
26.68
21.82
10.58
221.83
8.57
11.58
20.82
9.55
13.68
9.92

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary