



Your reference: N/A
Our reference: FOI_25_0079
E-mail: FOI
@gloucestershire.police.uk
Direct dial: 01452 754304
Postal Address: As above
Date: 18/02/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_25_0079

On 21/01/2025 you sent an email constituting a request under the Freedom of Information Act asking the following:

Under the Freedom of Information Act, I am writing to request the following information:

1. A summary of the number of betting shops within your jurisdiction and the corresponding number of police callouts/incidents associated with these establishments between 21st January 2024 and 21st January 2025.
2. The same data (number of premises and police callouts/incidents) for adult gaming centres over the same time period.

If any part of this request is unclear or exceeds the cost/time limits under the Act, please let me know so I can refine the request.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary may hold some relevant information.

When an Individual contacts the police and it is deemed to be a police matter, an incident will be created on the Incident Recording System. Please note that the word "incident" in Gloucestershire Constabulary's terminology refers to a type of record, not the event as a whole. If an offence is being reported (rather than a missing person for example) the "incident" will be assessed to determine if the offence falls within the Home Office Crime Recording Rules. If that incident is deemed to fall within the counting rules, a "crime" will be recorded on the Crime Recording System.

Please note that the Incident Recording System is largely a free text entry system and does not record information in as much detail as the Crime Recording System and therefore its reporting function is limited.

Unfortunately there is no way of electronically searching for the information you have requested. The Incident Recording System does not have any way of identifying incidents which have been recorded at betting shops and adult gaming centres, other than where the terms is recorded within the report, therefore in order to ascertain incidents that relate to such locations, a manual review of all incidents for the time period requested would be required. Given that the Constabulary records approximately 500 incidents per day, this would clearly take far longer than the 18 hours of the Freedom of Information Act.

Please see below for suggestions on how you may be able to refine your request to come within the cost constraints of Section 12 of the Act.

Section 17(5) of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

In relation to your request Section 12 applies.

Section 12(1) – Fee Regulations states:

Section 1(1) of the Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. (As detailed in the Data Protection and Freedom of Information Fees Regulations of 2004)

The appropriate limit at the moment is £450 calculated at an hourly rate of £25 per hour for all staff time incurred in:

- i. Determining whether information is held
- ii. Locating it
- iii. Retrieving it
- iv. Extracting the information to be disclosed from the other information.

In accordance with the Act, this letter represents a Refusal Notice for your request.

Under Section 16 duty to assist, I can confirm that a search of the Crime Recording System can be conducted for all substantiated crimes where the MO code is stated as one of the following:

105 – Amusement Arcade

118 – Betting

Please can you confirm if this would aid you with providing you with a response to your request and if the MO Codes which have been provided would help you?

If so please submit a new request.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary