



Dear

Gloucestershire Constabulary Freedom of Information request 2023.0205

On 13/02/2023 you sent an email constituting a request under the Freedom of Information Act asking the following:

Connectivity and Network Services

- a) Who provides your WAN and internet connectivity and the annual spend on each
- b) Who provides your SIP trunks and what is the annual spend
- c) Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
- d) Who provides your LAN infrastructure and what is your annual spend
- e) Who provides your WIFI infrastructure and what is your annual spend
- f) Please confirm the manufacturer(s) of your wired network core and edge switching?
- g) When was your core network installed?
- h) Has it been updated subsequently?
- i) Who maintains your core network?
- j) When is the contract renewal date?
- k) Please confirm value of the initial project?
- l) Please confirm the value of annual support/maintenance services (in £)?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

I can confirm the following information has been collated.

- a) Virgin MPLS – £191,804.29
ATOS (Convergence Group) Internet Circuits – £17,857.16
- b) BT - £112,739.29
- c) Virgin – See above
- d) The LAN infrastructure is managed internally. There has been no cost analysis conducted of the entire cost, however I am able to confirm that some of the licensing costs amount to £115,867.31.
- e) The WIFI infrastructure is managed internally as well. As above, there has been no cost analysis conducted of the entire costs but the licences are covered in the figure for question d).
- f) Cisco
- g) The original network was installed in 2005, with further work done in 2019 and currently being installed.
- h) Yes there is a continued update cycle based on end-of-life requirements
- i) Internally maintained
- j) N/A

- k) No information held, however the latest core replacement project was scoped as £164,390.20
- l) Maintel (Hardware Maintenance Support – Replacement of broken kit and TAC escalation) - £179,905.46

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary