



Your reference: N/A

Our reference: FOI_24_1138

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 20/01/2025

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_1138

On 19/12/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please provide data on the number of crime reports received by your force which refer to the theft of a heat pump from a residential property in both (a) 2023 and (b) 2024.

For clarity, the term 'heat pump' refers to the new generation of domestic central heating systems which feature a piece of heat exchange equipment installed in the external area of a property.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

There is no information held for Crimes recorded where the property item is heat pump.

However, under Section 16 duty to assist, a free text search of the MO's within the Crimes can be conducted, however we will need to provide a lists of keywords you wish for the searches to be conducted for.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary