



Your reference:

Our reference: FOI_24_1053

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 16/12/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_1053

On 22/11/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. Can you please provide the year in which the Sopra Steria STORM CAD/C&C system support contract ends including any optional years within the current contract terms and conditions?
2. Can you please provide the year in which the Sopra Steria STORM CAD/C&C system support contract ends including any optional years within the current contract terms and conditions?
3. Can you please provide the name of the procurement framework (if applicable) that extensions for the Sopra Steria STORM CAD/C&C system are being processed?
4. Does the force have any plans to replace or upgrade the existing Sopra Steria CAD/C&C system?
5. For the last financial year, what is the total payment made to Sopra Steria Limited? And how much of the total was for support and maintenance of the STORM CAD/C&C system?
6. How many users within the forces use the Sopra Steria STORM CAD/C&C system?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. 2025 with additional 2 year option
2. [duplicate question]
3. N/A
4. No
5. Approx. £20,000
6. 200 users

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary