



Your reference:

Our reference: FOI_24_1029

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 10/12/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_1029

On 18/11/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. How many hoax 999 calls were received by your force between 1st January 2019 – 30th June 2019
2. How many hoax 999 calls were received by your force between 1st July 2019 – 31st December 2019
3. How many hoax 999 calls were received by your force between 1st January 2020 – 30th June 2020
4. How many hoax 999 calls were received by your force between 1st July 2020 – 31st December 2020
5. How many hoax 999 calls were received by your force between 1st January 2021 – 30th June 2021
6. How many hoax 999 calls were received by your force between 1st July 2021 – 31st December 2021
7. How many hoax 999 calls were received by your force between 1st January 2022 – 31st December 2022
8. How many hoax 999 calls were received by your force between 1st July 2022 – 31st December 2022
9. How many hoax 999 calls were received by your force between 1st January 2023 – 30th June 2023
10. How many hoax 999 calls were received by your force between 1st July 2023 – 31st December 2023
11. How many hoax 999 calls were received by your force between 1st January 2024 – 30th June 2024

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search of the Incident Recording System has been conducted to identify all incidents recorded between 01/01/2019 and 30/06/2024 where the source of the call is "999". A filter has then been applied to identify those records where the closure code is one of the following:

- Hoax calls to emerg serv - not crime
- Hoax bomb call - notifiable crime
- Hoax Call

The table below denotes the totals per 6-monthly period;

6 monthly HOAX incidents (999)	Total
01/01/2019 - 30/06/2019	283
01/07/2019 - 31/12/2019	176
01/01/2020 - 30/06/2020	121
01/07/2020 - 31/12/2020	137
01/01/2021 - 30/06/2021	137
01/07/2021 - 31/12/2021	190
01/01/2022 - 30/06/2022	196
01/07/2022 - 31/12/2022	160
01/01/2023 - 30/06/2023	116
01/07/2023 - 31/12/2023	76
01/01/2024 - 30/06/2024	104
Total	1696

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary