



Your reference: n/a

Our reference: FOI_24_0940

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 18/10/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0940

On 16/10/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to make a request under the Freedom of Information Act.

Please could you provide me with the following information, in Excel spreadsheet form if possible:

1) How many mental health incident calls your police force received in the following financial years: 2023/24, 2022/23 and 2021/22.

2) How many mental health incident calls your police force attended in the following financial years: 2023/24, 2022/23 and 2021/22.

Please could you confirm receipt of this request, and let me know if you require any further clarification.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Section 17 of the Freedom of Information Act 2000 requires Gloucestershire Constabulary, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states the fact, (b) specifies the exemption in question and (c) states (if not otherwise apparent) why the exemption applies.

The following exemptions apply:

Section 21 – Information reasonably accessible by other means

The above exemption is absolute and class-based and therefore no Public Interest Test or Harm Test is required.

The information that you have requested is already reasonably accessible to you by other means and is therefore exempt by virtue of Section 21 of the Freedom of Information Act 2000. Gloucestershire Constabulary are required to make certain information available to the public as part of a publication scheme.

The information requested is available in the public domain via the following address:

[foi_24_0717_999-mental-health-call-stats.pdf \(gloucestershire.police.uk\)](https://gloucestershire.police.uk/foi_24_0717_999-mental-health-call-stats.pdf)

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary