



Your reference:

Our reference: FOI_24_0902

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 29/10/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0902

On 04/10/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I would like to know what percentage of 999 calls to Gloucestershire police are linked to mental health crisis.

If you could kindly give me the total amount of calls received with further information as to how many of these were classified as 'mental health' issues that would be helpful.

I also request further analysis of the data with regards to age of the victim (ie: adult / child), and whether an officer attended.

Please supply data for July, August and September 2024.

Further clarification was requested from you in which you provided the following:

Great that you are able to confirm the total number of incidents and also the total number of incidents which relate to mental health.

It is fine that this isn't in a percentage format.

It is also helpful that you can also confirm of those mental health incidents how many were attended by an officer.

If you can give any figures pertaining to specific mental health incidents involving children that would be great. I understand giving data on age would exceed the FOI time limits but hope there might be a box linked to child/adult that might support easy data extraction.

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

A search has been completed on our incident recording system for 999 calls received where the Mental Health tag is present and whereby there has been police attendance. This has been broken down by the months of July, August & September 2024, please see the table below

Month/Year	999 call with MH Tag	Attended
Jul-24	232	117
Aug-24	243	126
Sep-24	239	115

There are no boxes linked to whether the incident is linked to a child or adult, therefore we cannot provide information without a manual review which would then be subject the section 12 refusal.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary