



Your reference: N/A

Our reference: FOI_24_24_0893

E-mail: FOI
@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 11/10/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0893

On 01/10/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

I am writing to request information under the Freedom of Information Act regarding the Computer Aided Dispatch system that is used by your service.

Specifically, I would like to request the following details:

1. The name of the supplier providing the CAD.
2. The total contract value for these services.
3. The contract start date.
4. The contract end date

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Following receipt of your request, I can confirm that your request has been sent to the relevant department who has confirmed the following:

1. Sopra Steria
2. £373,225.68
3. 01/04/2022
4. 31/03/2025

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you

are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary