



Your reference: n/a

Our reference: FOI_24_0816

E-mail: FOI
@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 01/10/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0816

On 04/09/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

Subject: Mobile Telephony Services

Please provide complete answers to the following questions:

Organisation details

1. What is your organisation's name?
2. How many full-time employees are at your organisation?
3. Who is your mobile phone network provider?

Renewal

4. Did you switch on last renewal?
5. When did you renew the last time?
6. What is the contract length?
7. Did you use a Framework, if so which one?

Contract and usage details

8. How many total connections do you currently have?
9. How many connections are Voice only?
10. How many connections are Voice and Data?
11. Do you use a shared data bundle, if so, what is the data allowance?
12. What is your average data usage of the last 3 months?
13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):
14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):
16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):
17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):
18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):
19. Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):
20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):
21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):
22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):
23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):
24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):
25. Is VAT included in the above figures?
26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?
27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?

Who is the primary contact for this contract?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. Gloucestershire Constabulary
2. 3150 employees including volunteers and agency staff.
3. EE
4. No
5. September 2023
6. 36 months +2 year option
7. Yes a Framework was used – CCS RM6261
8. 2297 connections.
9. 324 are voice only.
10. 1973 are voice and data.
11. A shared data bundle is used – 3.5TB per month.
12. Average data usage over the last 3 months is 10.5TB.
13. Costs for July 2023 were £5,107
14. Costs for August 2023 were £5,127
15. Costs for September 2023 were £5,043
16. Costs for October 2023 were £5,041
17. Costs for November 2023 were £4,067
18. Costs for December 2023 were £6,807
19. Costs for January 2024 were £5,511
20. Costs for February 2024 were £5,558
21. Costs for March 2024 were £5,070
22. Costs for April 2024 were £6,371

- 23. Costs for May 2024 were £4,241
- 24. Costs for June 2024 were £4,260
- 25. VAT is not included in the above.
- 26. The Constabulary does not have a hardware fund.
- 27. The Constabulary does not host any mobile phone masts on its premises.

The primary contact for this Contract is the Chief Technology Officer.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary