



Your reference:

Our reference: FOI_24_0789

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 24/09/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0789

On 28/08/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

Please can you provide details of the telephony PBX system you are currently using if possible?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Gloucestershire Constabulary's telephony system is manufactured by Cisco CUCM and is maintained by ITGL (Cisco Telephony).

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary