



Your reference:

Our reference: FOI_24_0725

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 28/08/2024

Dear

Gloucestershire Constabulary Freedom of Information request FOI_24_0725

On 02/08/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

Q1 How many instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) were reported between the following dates? (NOTE: If the request will be too time-consuming, please share the most recent cases first)

- 01/08/2023 – 31/07/2024

Q2 If possible, can you share the number of reported instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) by month for each of the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q3 If possible, can you share either the total reported value of stolen parcels for the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q4 If possible, can you share the most common time of day when parcels were stolen (using the date ranges provided in question one) in the following format, or, if not possible, any data that would make it possible to calculate this?

- A - 09.01 – 17.00
- B - 17.01 – 22.00
- C - 22.01 – 09.00

Q5 If possible, can you share the most common age of the people reporting theft (for the date ranges provided in question one) in the following format, or any data that would make it possible to calculate this?

- A - 21 and under

- B - 22-34
- C - 35-44
- D - 45-54
- E - 55-64
- F - 65 and over

Q6 If possible, can you estimate how long (hours per month) in total that your employees spent on any work relating to reported theft of parcels?

Q7 If possible, can you share the number of reports you received split by type of dwelling/address where the reported incident took place?

- Detached house or bungalow
- Semi-detached or terraced house
- Apartment/flat
- Office/business
- Any other

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

Police Forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons the figures given relate to information from the specific recording system of Gloucestershire Constabulary and should not be used for comparison purposes with any other response you receive.

Please note that our systems are designed to record information for policing purposes and the investigation of crime and not to extract statistical information. Accordingly whilst we endeavour to extract relevant data within the time limits of the Act, any data supplied is subject to these limitations.

A search has been conducted of the Crime Recording System to identify substantiated crimes where the offence recorded is Theft of mail, or Theft from a person, and where the offence occurred between the dates of 01/08/2023 and 31/07/2024.

A filter was then applied to the free text MO for the word "parcel".

Q1. 16

Q2.

Month	Total
Aug-23	3
Sep-23	1
Oct-23	2
Nov-23	2
Mar-24	7
May-23	1

Q3. There is no mandatory requirement to record the value of property stolen, therefore, in many cases there is no information recorded. For the records where there was a value recorded, it has not been recorded properly.

The total value recorded for the crimes identified is £0.06p

Q4. Where the time of the offence is unknown, a generic time of 00:00-00:59 is recorded. As such, the time grouping of 22.01 – 09.00 for the offences identified above may be over-represented. I have therefore separately provided the total number of records where the time of 00:00-00:59 is recorded.

Time group	Total
09.01 – 17.00	3
17.01 – 22.00	0
22.01 – 09.00	1
00.00 – 00.59	12

Q5.

Age group	Total
21 and under	0
22-34	4
35-44	2
45-54	2
55-64	2
65+	0
Unknown	6

Q6. No information held

Q7. The crime recording system does not record types of property as you have requested. Using the types available, I am able to provide the following:

Residential dwelling – 3

Business – 1

Unknown – 12

On review of the MO of each relevant crime, further information to identify the type of property cannot be determined.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information

Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - casework@ico.org.uk

Post –

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely,

Disclosure Officer
Gloucestershire Constabulary