



Your reference: n/a

Our reference: FOI\_24\_0716

E-mail: FOI

@gloucestershire.police.uk

Direct dial: 01452 754304

Postal Address: As above

Date: 27/08/2024

Dear

**Gloucestershire Constabulary Freedom of Information request FOI\_24\_0716**

On 30/07/2024 you sent an email constituting a request under the Freedom of Information Act asking the following:

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?
2. How much you are paying annually for this contract, and where do you advertise for this tender?

Under the Freedom of Information Act 2000 s1, I can confirm that Gloucestershire Constabulary holds some relevant information.

1. Bottomline Technologies, renewal date 25/02/2025  
Annual service charge is £1424.03 Gross. We do not advertise for tender.

If you are not satisfied with this response or any actions taken in dealing with your request, you have the right to ask that we review your case under our internal procedure. Please note that a request for an internal review must be made within 20 working days of the response to your original request.

If you decide to request that such a review is undertaken and following this process you are still unsatisfied, you then have the right to direct your complaint to the Information Commissioner for consideration.

The Information Commissioner can be contacted via the following means:

Website - <https://ico.org.uk/>

Call their helpline - 0303 123 1113

Email - [casework@ico.org.uk](mailto:casework@ico.org.uk)

Post –

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely,

Disclosure Officer  
Gloucestershire Constabulary